

A Clear and Simple Commercial Bank 1Q 24 Results

Siena, 7th May 2024

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Pursuant to paragraph 2, article 154-bis of the Consolidated Finance Act, the Financial Reporting Officer, Mr. Nicola Massimo Clarelli, declares that the accounting information contained in this document corresponds to the document results, books and accounting records.

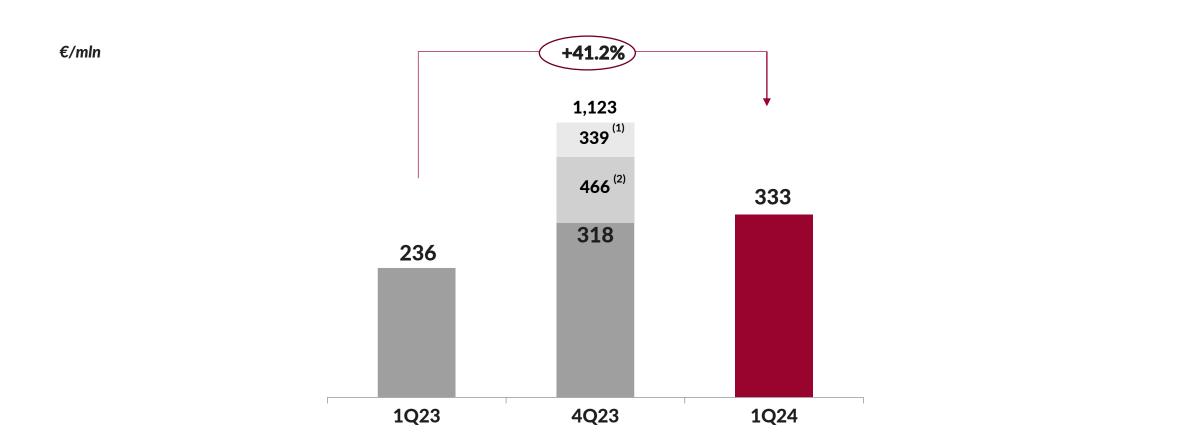


1Q24 Executive Summary

- 1Q24 net profit at EUR 333mln, up +41.2% y/y, thanks to further improvement in operating performance; q/q comparison affected by extraordinary legal risks provisions release and end of the year positive net tax in 4Q23
- Gross operating profit at EUR 551mln, up +32.9% y/y and +8.5% q/q, supported by higher revenues and lower costs. C/I at 46% vs 49% in
 4Q23 and 53% in 1Q23
- Revenues at EUR 1,013mln, up +15.2% y/y and +2.0% q/q, supported by strong dynamics of Wealth management fees (+25.7% q/q) and resilient NII
- Operating costs down -0.6% y/y and -4.7% q/q thanks to non-HR costs ongoing optimization and processes streamlining (-11.0% y/y and -4.1% q/q) offsetting the impact of labour contract renewal and inflation
- Total commercial savings ⁽¹⁾ up EUR +3.8bn q/q, with growth on both deposits and indirect funding, supported by continuously growing commercial activity; total net customer loans up +0.8% q/q
- Cost of risk at 54bps in line with the guidance. Gross NPE ratio at 4.5% and net NPE ratio at 2.3%, both almost at the same level as year-end 2023; NPE coverage increased to 49.5% (+40bps q/q)
- Sound liquidity position with counterbalancing capacity close to EUR 30bn and reduced reliance on ECB funding down to 9%
- CET1 FL ratio at 18.2% pro forma, including 1Q24 net profit net of 50% dividend pay-out⁽²⁾, buffer on Tier 1 ratio over 760bps



Net profit

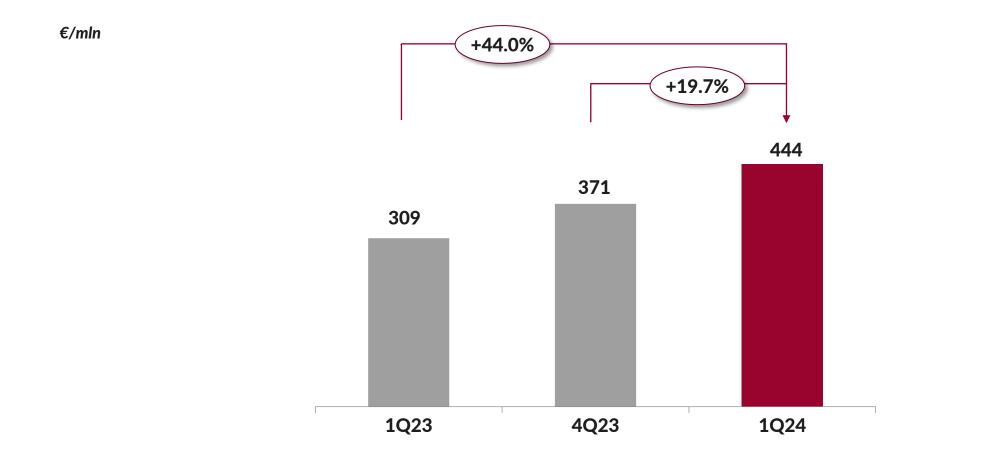


• 1Q24 net profit at EUR 333mln, up +41.2% y/y, with also positive quarterly dynamics if adjusted for extraordinary legal risks provisions release and end of the year positive net tax in 4Q23



Positive net tax
 Release of provisions for legal risks

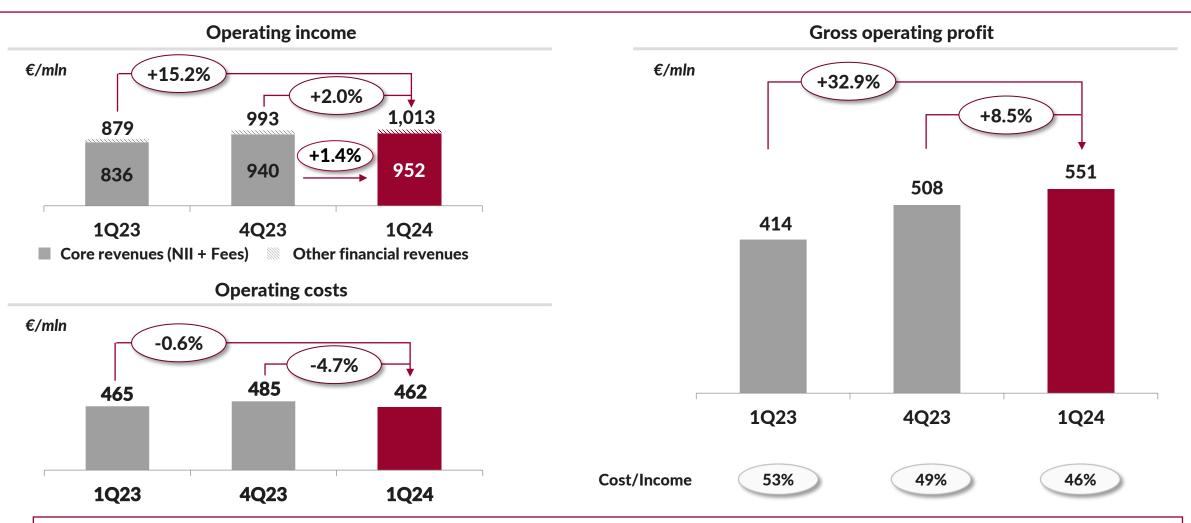
Net operating profit



• 1Q24 net operating profit at EUR 444mln, +44.0% y/y and +19.7% q/q, thanks to positive commercial dynamics, ongoing costs optimization and stable cost of risk

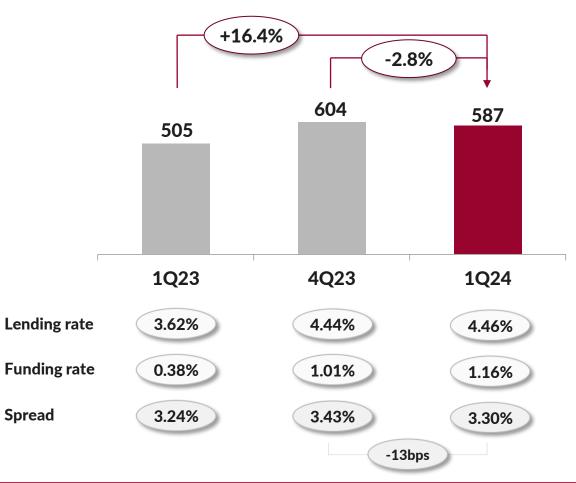


Gross operating profit



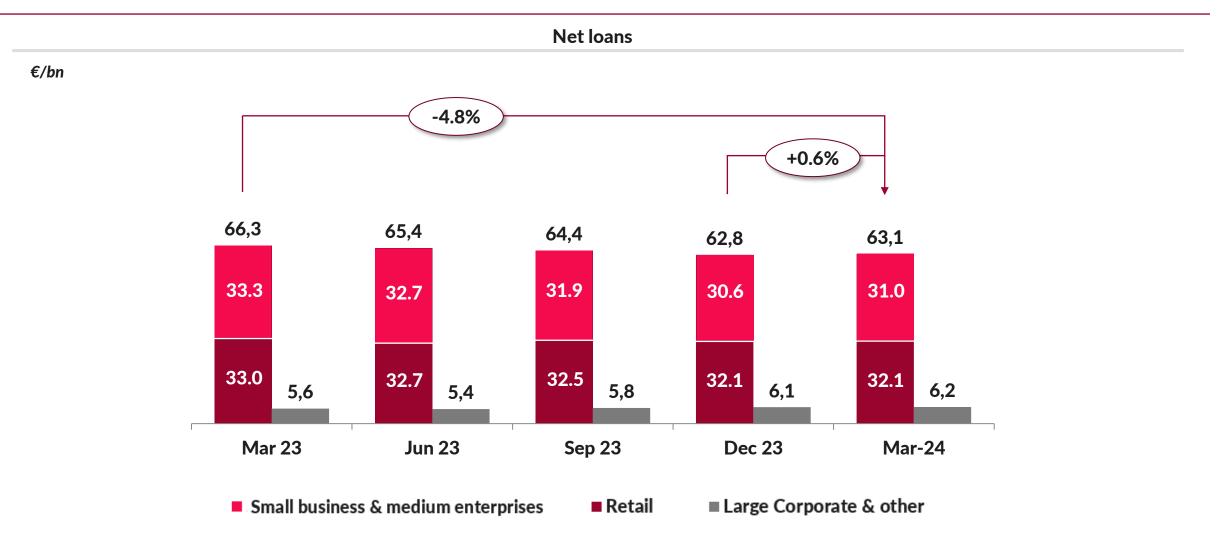
- 1Q24 gross operating profit at EUR 551mln (+32.9% y/y and +8.5% q/q) thanks to both revenues and operating costs, despite the impact of labour contract renewal and inflation
- C/I down at 46% from 49% in 4Q23 and 53% in 1Q23





- NII at EUR 587mln, up +16.4% y/y, NII quarterly dynamics (-2.8% q/q) affected by higher cost of deposits following volumes expansion partially compensated by benefits from higher ECB placement
- Quarterly commercial spread resilient despite the increase of commercial funding rate

Net customer loans

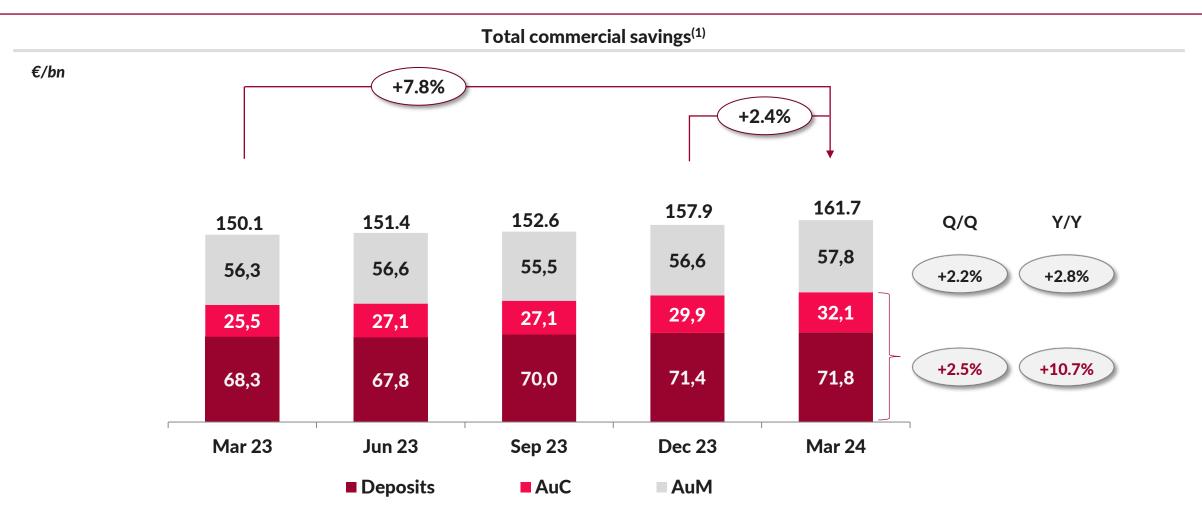


• Total net customer loans up +0.8% q/q, driven by small business and medium enterprises increase



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Total commercial savings



Total commercial savings up EUR +3.8bn q/q on both deposits and indirect funding, supported by the continuously growing commercial activity



Managerial data

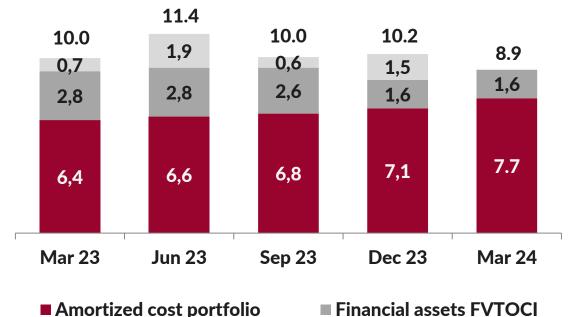
(1) Commercial savings, in indirect funding, not including certain institutional assets, as per business plan targets

Italian govies portfolio

Italian govies portfolio breakdown

Italian govies portfolio at FVTOCI

€/bn



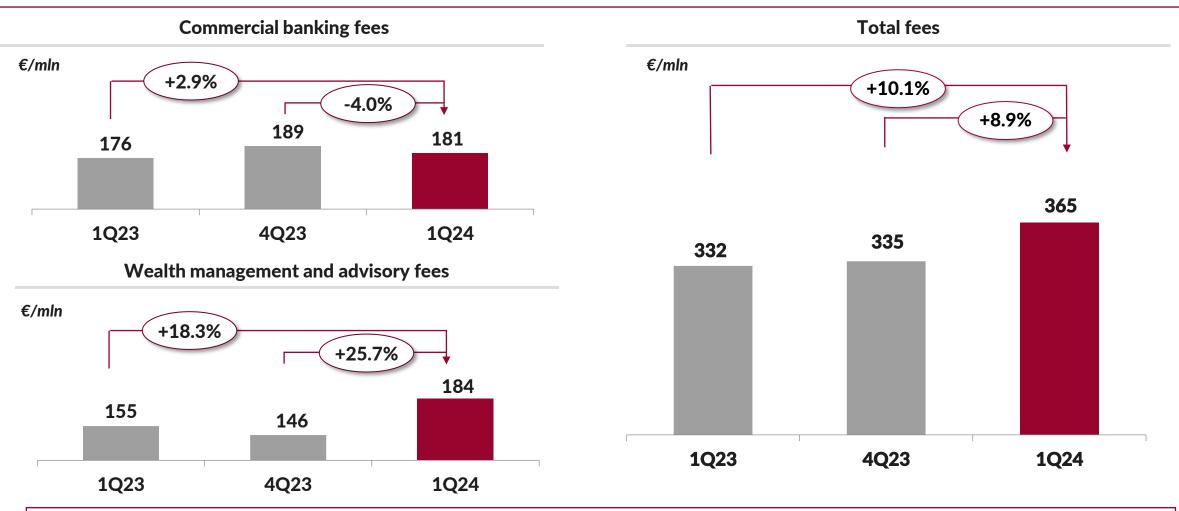
	Mar 23	Jun 23	Sep 23	Dec 23	Mar 24
FVTOCI Duration (years)	~2.1	~1.9	~1.8	~2.8	~2.6
FVTOCI Credit spread sensitivity (€/mln)	-0.7	-0.6	-0.5	-0.5	-0.5

- Financial assets FVTPL
- Banking book portfolio (AC + FVTOCI) at EUR 9.3bn, in line with previous quarters, with progressive remix towards booked in AC ٠
- FVTPL portfolio reflecting the typical fluctuation of the market making activity, with slightly negative exposure turned to positive at the • beginning of April



Banking book: Amortized cost portfolio + Financial assets FVTOCI FVTOCI credit spread sensitivity: before tax, for 1bp increase in the BTP/Bund spread 10 Figures from operational data management system. Nominal value for govies at AC; net position for govies at FVTPL

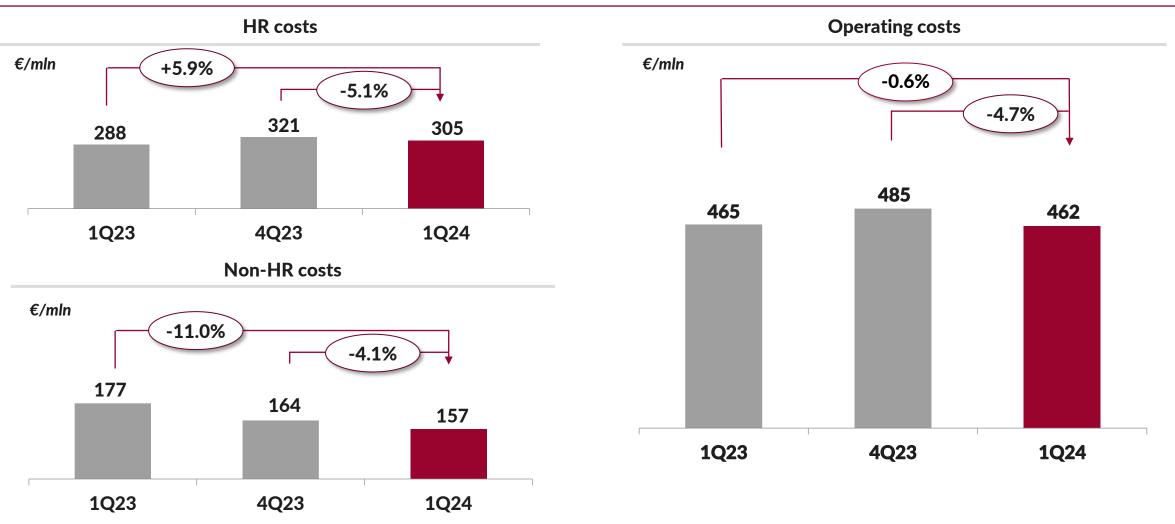
Net fee and commission income



- Total fees at EUR 365mln up +10.1% y/y and +8.9% q/q, with increase driven by management and advisory fees (+18.3% y/y and +25.7% q/q) thanks to a revamp of placement activity in 1Q24
- Commercial banking fees up +2.9% y/y, quarterly dynamics reflecting year-end seasonality

The split of net fee and commission income has been slightly changed to align with market best practices

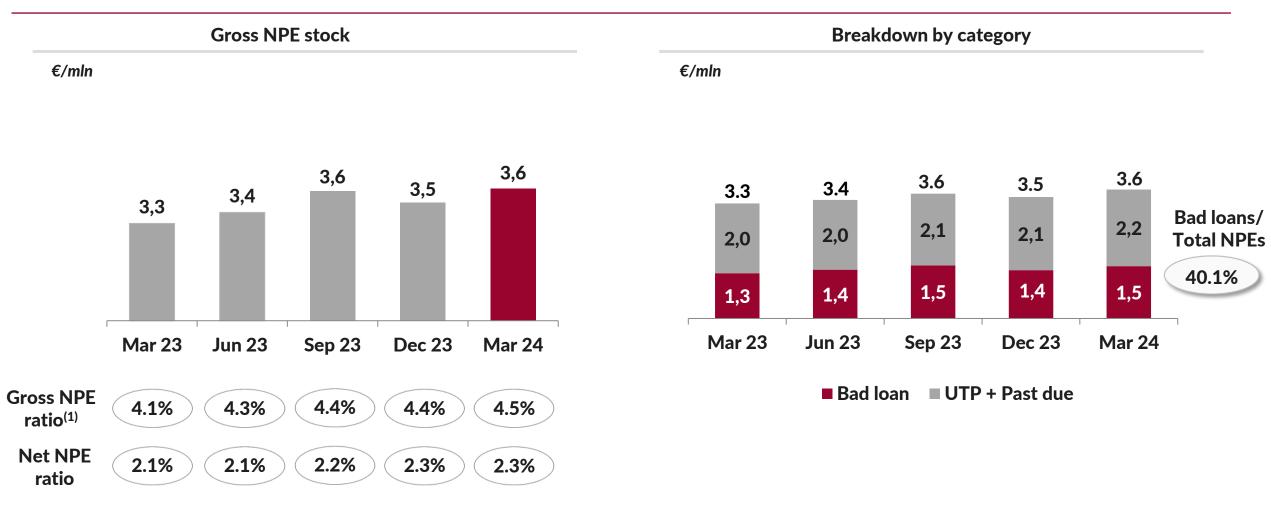
Operating costs



• 1Q24 operating costs down -0.6% y/y and -4.7% q/q thanks to non-HR costs ongoing optimization and processes streamlining (-11.0% y/y and -4.1% q/q) offsetting the impact of labour contract renewal and inflation



Gross NPE stock

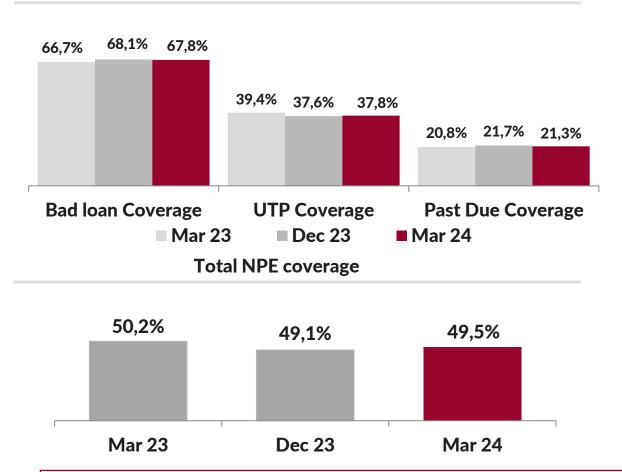


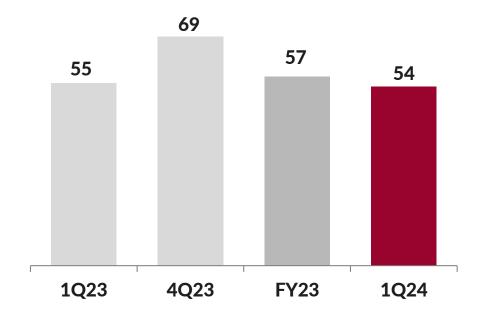
• Gross NPE stock at EUR 3.6bn, with Gross NPE ratio at 4.5% and Net NPE at 2.3%, both almost at the same level as year-end 2023



Coverage and cost of risk

NPE coverage breakdown



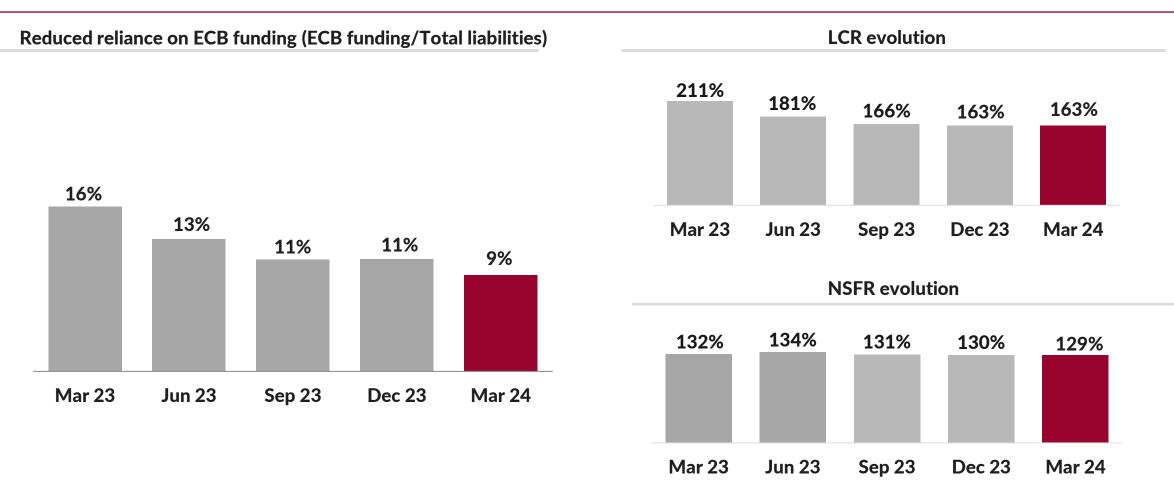


Cost of risk (bps)

- 1Q24 cost of risk at 54bps, in line with 2024 guidance
- NPE coverage at 49.5%, increased +40bps q/q



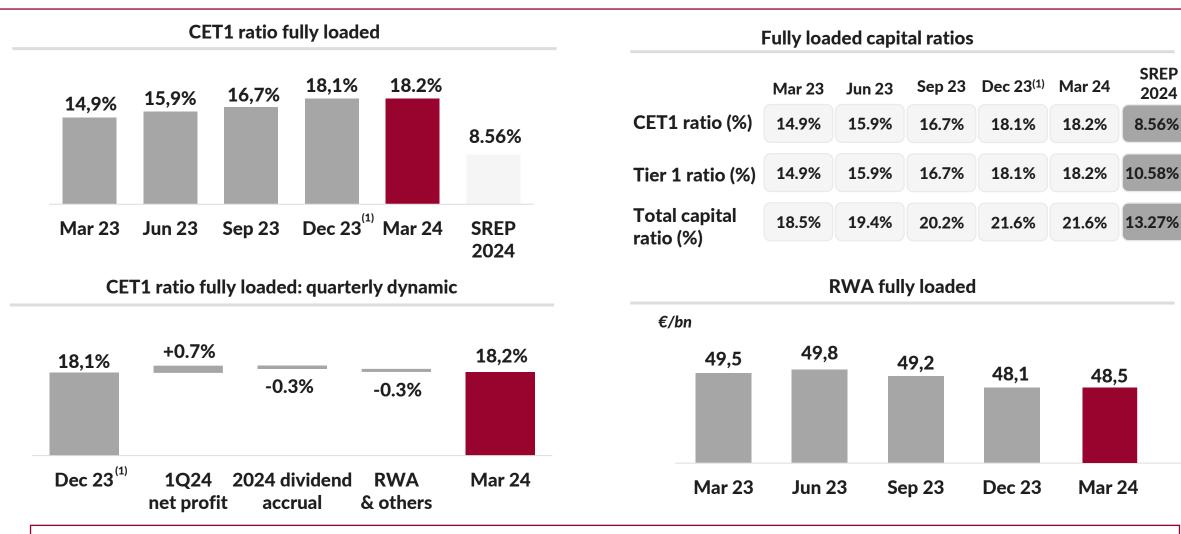
Funding & Liquidity



- Solid liquidity position, with unencumbered counterbalancing capacity at about EUR 30bn, LCR at 163% and NSFR at 129%
- Further decrease of the share of ECB funding down to 9%
- In the first months of the year, successful issuances of a EUR 500mln senior preferred and a EUR 750mln covered bonds



Capital



- CET1 FL ratio at 18.2% pro forma, including 1Q24 net profit net of 50% dividend pay-out
- Buffer on Tier 1 ratio over 760bps



(1) Net of EUR 315mln of dividend distribution

Mar 23, Sep 23 ratios are pro forma, including net profit of the period. Mar 24 includes net profit of the period **16** net of 2024 dividends (pay-out guidance: 50% on pre-tax profit)

Conclusions

- Net income of EUR 333mln, driven by further improving operating performance, supported by the acceleration
 of fees and increased efficiency
- Commercial savings growing by additional EUR +3.8bn in the quarter, both on deposits and indirect commercial funding, and positive dynamics of net customer loans
- Cost risk in line with expectations at 54bps
- CET1 FL ratio at 18.2% pro forma, including 1Q24 net profit net of 50% dividend pay-out⁽¹⁾, further increasing thanks to organic capital generation
- 2024 guidance of pre-tax profit higher than 2023 adjusted for release of provisions for legal risks (ca. EUR 1.3bn) is confirmed
- An update of medium-term strategic targets will be given in the context of the 2Q24 results presentation



Annexes



Reclassified Income Statement

€mIn	1Q23	2Q23	3Q23	4Q23	1Q24	Change (QoQ%)	Change (YoY%)
Net Interest Income	505	578	605	604	587	-2.8%	+16.4%
Net fees and commission income	332	338	317	335	365	+8.9%	+10.1%
Profit (loss) of equity-accounted investments (AXA)	18	24	14	30	15	-49.2%	-14.5%
Core Revenues	854	941	936	970	968	-0.2%	+13.3%
Financial revenues	27	32	11	14	38	n.m.	+42.4%
Other operating net income	-2	0	6	9	7	-14.4%	n.m.
Operating Income	879	972	953	993	1,013	+2.0%	+15.2%
Personnel expenses	-288	-287	-284	-321	-305	-5.1%	+5.9%
Other administrative expenses	-133	-119	-115	-120	-115	-3.9%	-13.8%
Depreciations/amortisations and net impairment losses on PPE	-44	-43	-45	-44	-42	-4.6%	-2.5%
Operating Costs	-465	-449	-444	-485	-462	-4.7%	-0.6%
Gross operating profit	414	523	509	508	551	+8.5%	+32.9%
Net impairment losses for credit risk	-107	-98	-102	-133	-106	-20.7%	-1.4%
Net impairment losses for other financial assets	2	0	-2	-3	-1	-72.4%	n.m.
Net operating profit	309	426	405	371	444	+19.7%	+44.0%
Net gains/losses on equity investments, PPE and intangible assets at FV, and disposal of investments	-2	-28	-2	-24	-6	-74.8%	n.m.
Systemic funds contribution	-58	0	-75	0	-75	n.m.	+28.4%
DTA Fee	-16	-16	-16	-16	-15	-2.5%	-2.5%
Net accruals to provisions for risks and charges	-6	4	7	466	-4	n.m.	-38.5%
Restructuring costs / one-off costs	-6	10	-13	-13	-8	-42.5%	+24.2%
Pre-tax profit (loss)	220	395	307	784	336	-57.1%	+52.6%
Income taxes	15	-12	3	339	-4	n.m.	n.m.
Profit (loss) for the period	236	383	310	1,123	333	-70.4%	+41.2%



New representation of net fee and commission income

The split of net fee and commission income has been slightly changed to align with market best practices

In table below recast 2023 quarters are presented:

	1Q23	2Q23	3Q23	4Q23	1Q24
Commercial banking fees	176	192	171	189	181
Wealth management and advisory fees	155	147	146	146	184
Total Fees	332	338	317	335	365



Balance Sheet

Total Assets (€/mln)

	Mar-23	Dec-23	Mar-24	QoQ%	ΥοΥ%
Loans to Central banks	656	527	832	58.0%	26.8%
Loans to banks	2,126	2,582	2,313	-10.4%	8.8%
Loans to customers	77,756	76,816	78,423	2.1%	0.9%
Securities assets	18,652	17,277	18,176	5.2%	-2.6%
Tangible and intangible assets	2,567	2,483	2,423	-2.4%	-5.6%
Other assets	22,529	22,930	24,608	7.3%	9.2%
Total Assets	124,286	122,614	126,775	3.4%	2.0%

Total Liabilities (€/mln)

	Mar-23	Dec-23	Mar-24	QoQ%	YoY%
Deposits from customers	74,708	80,558	83,204	3.3%	11.4%
Securities issued	9,359	10,081	9,514	-5.6%	1.7%
Deposits from central banks	19,317	13,148	11,629	-11.6%	-39.8%
Deposits from banks	1,885	1,351	1,304	-3.4%	-30.8%
Other liabilities	10,887	7,497	10,816	44.3%	-0.7%
Group net equity	8,129	9,979	10,307	3.3%	26.8%
Non-controlling interests	1	1	1	-14.3%	-33.3%
Total Liabilities	124,286	122,614	126,775	3.4%	2.0%



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Other assets include: cash and cash equivalents, derivatives assets, equity investments, tax assets, other assets. Other liabilities include: financial liabilities held for cash trading, derivatives, provisions, tax liabilities, other liabilities

Lending & Direct Funding

Total Lending (€/mln)

	Mar-23	Dec-23	Mar-24	QoQ%	ΥοΥ%
Current accounts	3,358	2,756	2,668	-3.2%	-20.5%
Medium-long term loans	54,268	51,838	52,047	0.4%	-4.1%
Other forms of lending	14,245	14,219	14,628	2.9%	2.7%
Reverse repurchase agreements	4,236	6,230	7,241	16.2%	70.9%
Impaired loans	1,648	1,774	1,838	3.6%	11.5%
Total	77,756	76,816	78,423	2.1%	0.9%

Direct Funding (€/mln)

	Mar-23	Dec-23	Mar-24	QoQ%	YoY%
Current accounts	63,532	65,446	64,459	-1.5%	1.5%
Time deposits	4,762	5,948	7,353	23.6%	54.4%
Repos	3,826	6,565	8,769	33.6%	n.m.
Bonds	9,359	10,081	9,514	-5.6%	1.7%
Other forms of direct funding	2,588	2,599	2,623	0.9%	1.4%
Total	84,067	90,639	92,718	2.3%	10.3%



Focus on DTAs

On and off balance sheet DTAs

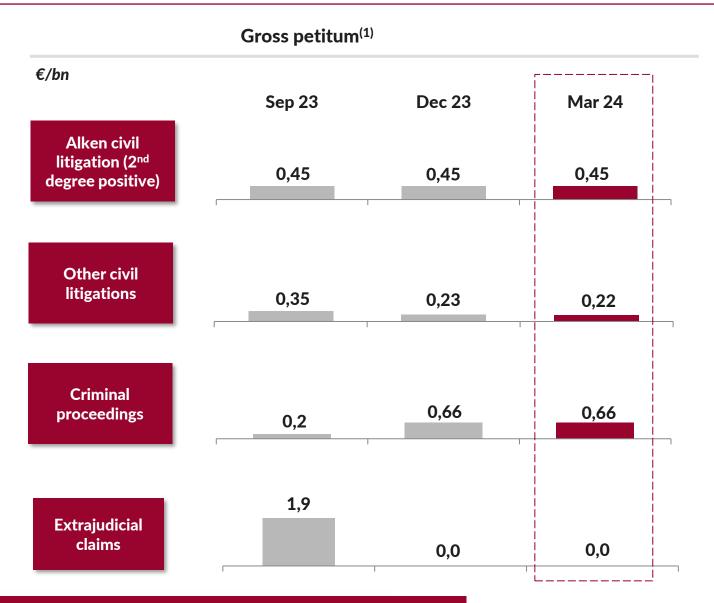
€/bn

	Dec 23	Mar 24	
Convertible DTAs	0.5	0.5	
DTAs on Tax loss carryforwards	0.7	0.8	
Other non-convertible DTAs	0.6	0.6	
Total on balance sheet DTAs	1.8	1.9	
DTAs not recorded in balance sheet	2.6	2.5	

- Stock of DTAs not recorded in Balance Sheet at EUR 2.5bn, almost entirely composed by DTAs on tax loss carryforwards
- Current Italian fiscal regulations do not set any time limit to the use of tax loss carryforwards against the taxable income of subsequent years



Extraordinary litigations and extrajudicial claims



- Extraordinary litigations and extrajudicial claims stable vs December 2023
- The positive trend of civil sentences is continuing
- NPE proceeding still at preliminary hearings stage, with almost 300 civil parties excluded so far (quantified petitum of c. EUR 13mln)

