

An Italian story since 1472







## GRUPPO MONTEPASCHI

2009: Year of across-the-board restructuring



#### Gaining Market Shares:

+51<sub>bps</sub> Deposits\* Loans +37<sup>bps</sup> Direct funding +9.1% YoY

Loans +4.9% YOY

€22bn WM Flows

Commercial NII +2.3% QoQ



Operating Costs
-8% yoy\*\*

#### **Personnel**

2,200 net exits completely met BP target

**744 Exits in 4Q** 

Integration/ restructuring

Costs 90% done

"New Commercial Machine" Closing the internal productivity gap

BAV
Branches
Best Performers

+9.2%
MPS Gestione Crediti

Impaired Loan
Recovery Flows

€**50**mIn

MPS Capital Services
Net Profit

+42%<sup>YoY</sup>
Consumit Revenues

Risk and Capital Management 96 bps Cost of Credit

> +80 bps Impaired loans coverage vs Sept 09

Improved L/Dratio: 0.98%

**7.5%** Tier 1<sup>ratio</sup>

<sup>\*</sup> Market share Direct funding (net of bonds)

<sup>\*\*</sup> Net of € 60mln of early retirement one-off classified as cost of personnel



### GRUPPO MONTEPASCHI

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# Commercial Revamping

**Cost Control** 

"New Commercial Machine"

Risk and Capital Management

## ✓ Increasing commercial flows and gaining market shares in all businesses:

- Direct Funding: +9.1% YoY, with +51bps market share\*
- Loans: +4.9% YoY, +4.2% QoQ, with +37bps market share
- WM flows: €22 bn (+104% YoY), with Bancassurance flows +46% and market share +41bps\*\*
- First evidence of 1Q10\*\*\*: loans +2.5% vs Dec09, WM flows +2%, +18,000 net new customers

### ✓ Resilient revenues:

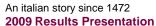
- NII: -4.6% YoY with commercial NII +2.3% QoQ
- Revenues: -2.2% YoY

<sup>\*</sup> Market share Direct funding (net of bonds)

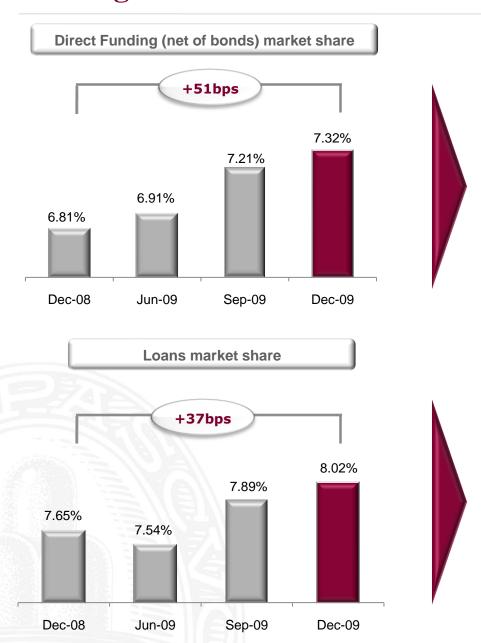
<sup>\*\*</sup> vs June 2009, after full Group restructuring

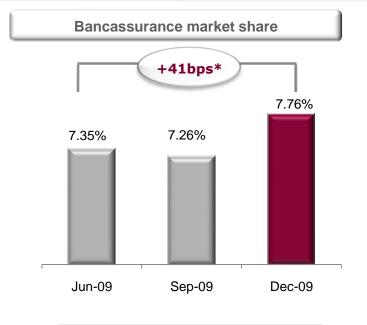
<sup>\*\*\*</sup> January and February 2010: Commercial Network

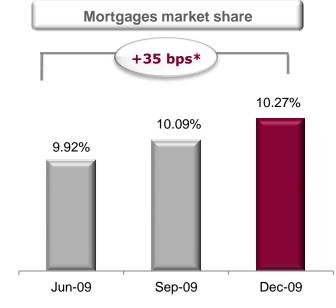
## Gaining market shares in all businesses









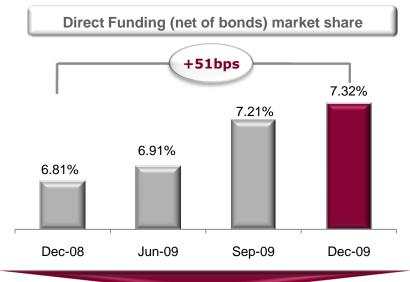


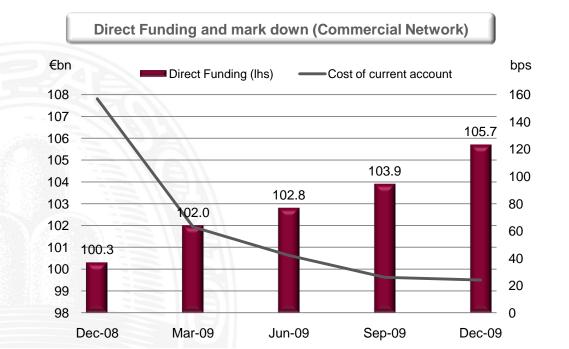
# Market penetration strategy on Funding to gain market shares

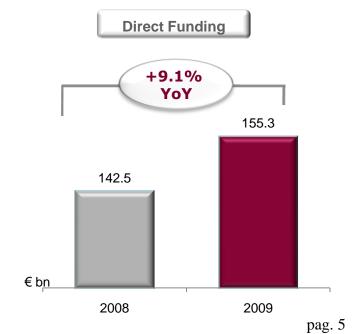




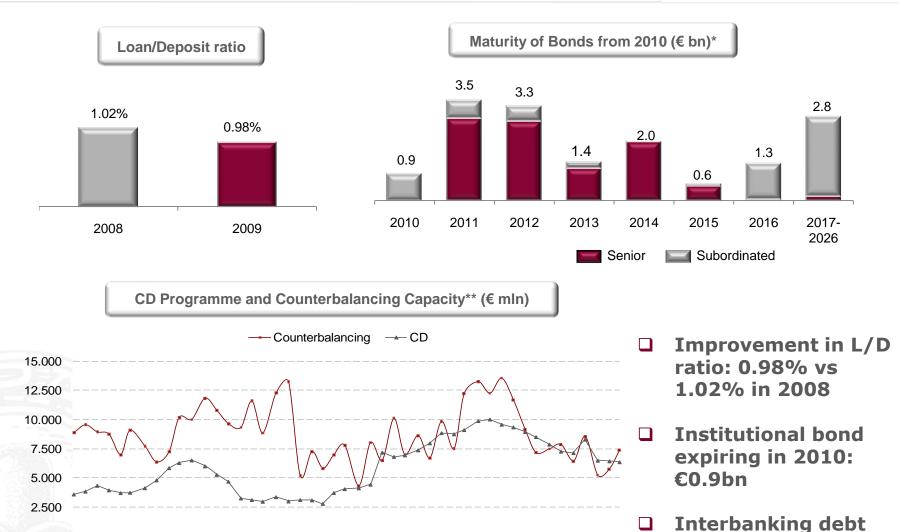












3/105/09

3/10/109

3/1/2/08

3/10/109

position increased

of CDs exposure

also due to reduction

<sup>\*</sup> Institutional bonds. As of 28 February 2010

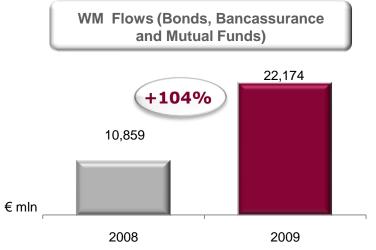
<sup>\*\*</sup> The Counterbalancing capacity is the total amount of assets immediately available for use in order to face liquidity needs

# Increasing WM flows thanks to financial advisory services

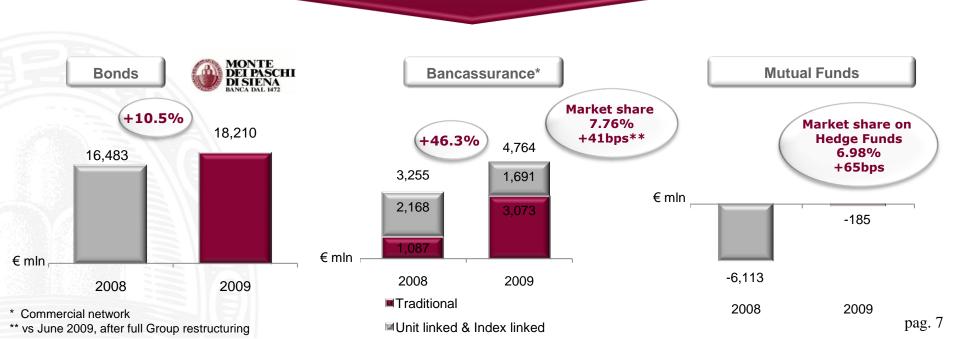
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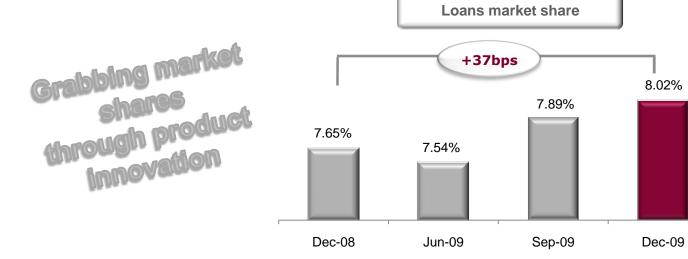


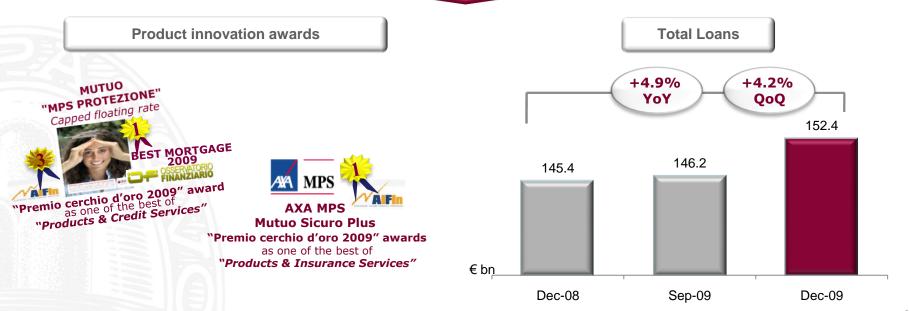


## **Product innovation in lending**

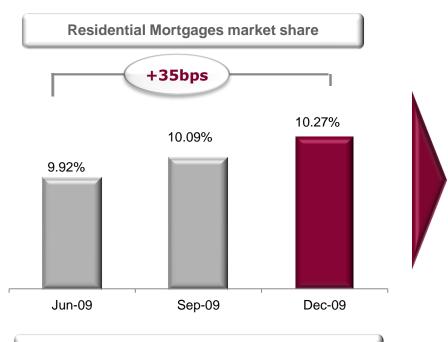








## **Strong increase in Mortgages**

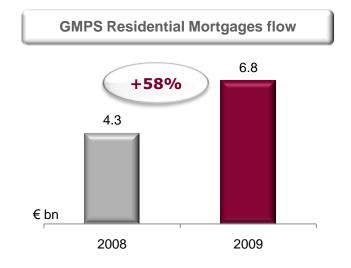


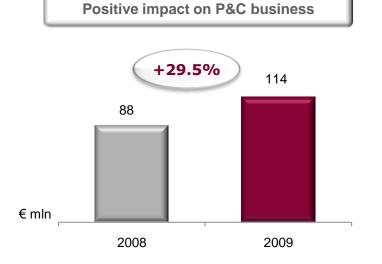
Good quality of new Residential Mortgages

56% with L/V <70%
0.2% with L/V >80%

85% with affordability ratio <40% (instalment/revenues)

18%
to New Customers

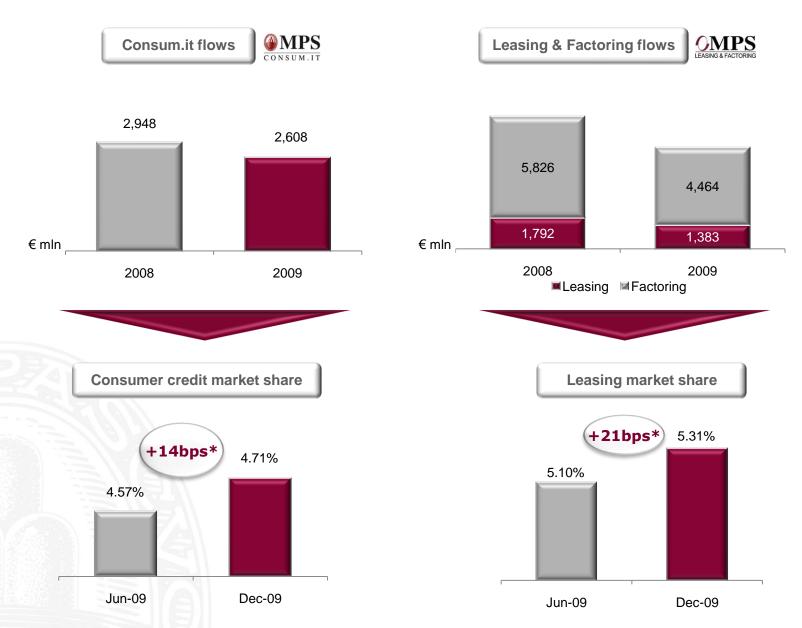




# Other lending flows suffered, but market shares are increasing



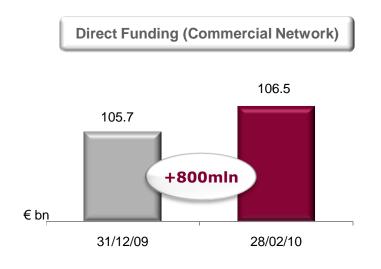


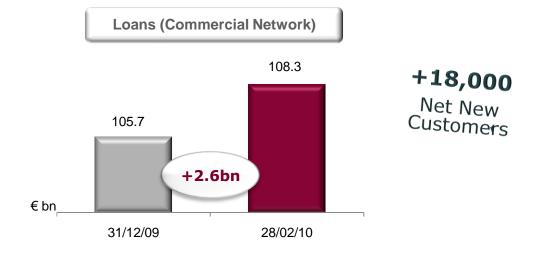


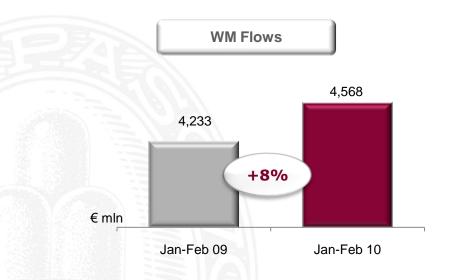
# Evidence of first two months of 2010 confirms good commercial momentum

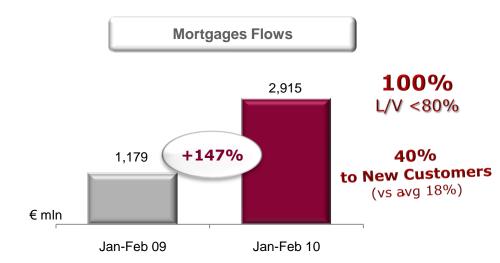




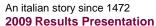




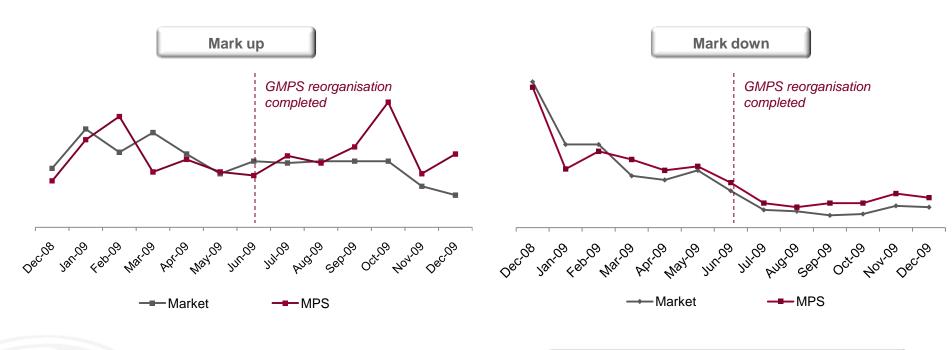




## Mark up/Mark down: not competing on pricing

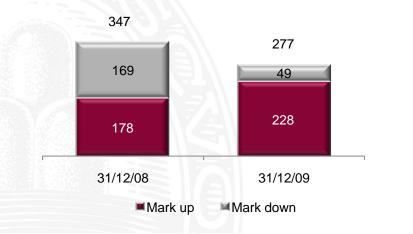






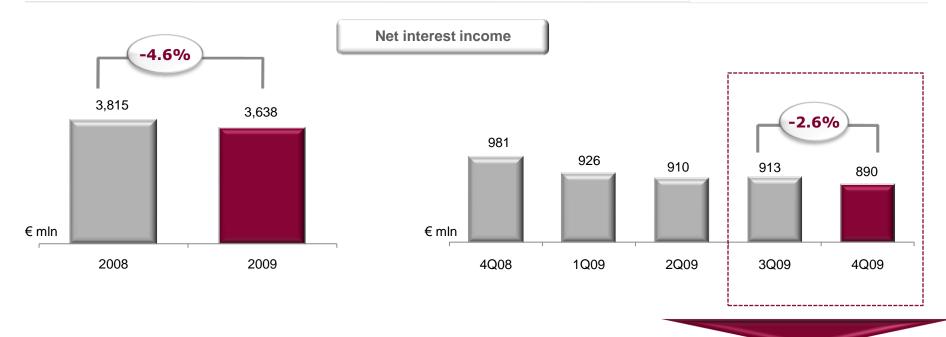


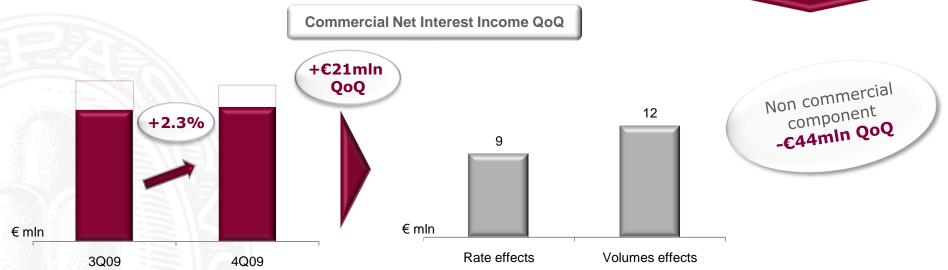












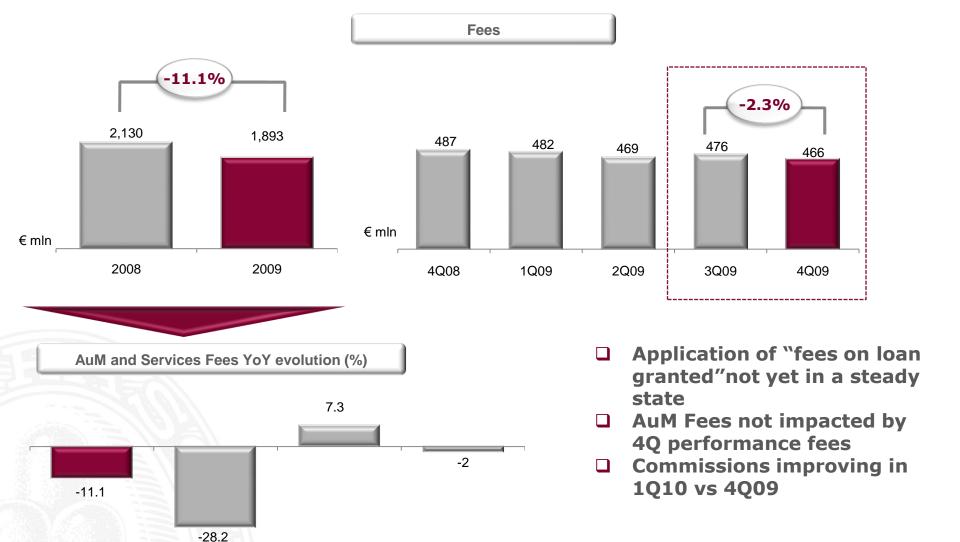
**Total Fees** 

Continuing AuM

Fees

New Product AuM

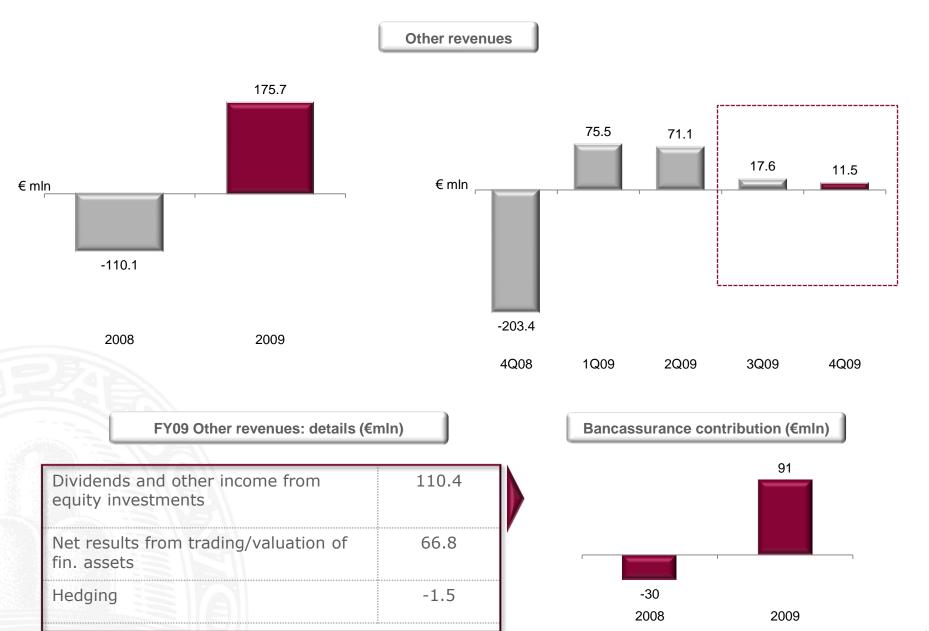
Fees



Credit Fees

## **Non-commercial components**

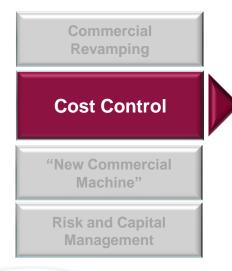






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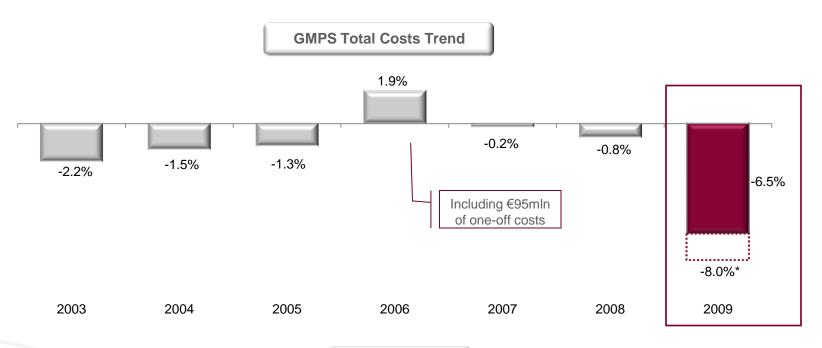
### ✓ Ongoing cost base structural decrease:

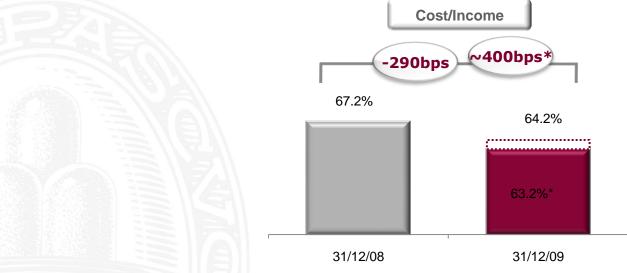
- Operating costs: -8% YoY\*; -6.5% YoY reported
- Personnel costs: -8.7% YoY\*; -6.2% YoY reported
- Human Resources: 744 exits in 4Q; 2011 BP target fully achieved
- Other Admin Expenses: -8.2% YoY, with cost synergies amounting to €126mln, better than planned
- C/I at 63.2%\* with a decrease of ~400bps\* vs Dec 2008
- Depreciation and amortization: +4.2% YoY due to 2008-2009 ICT investments

### ✓ Integration/restructuring costs:

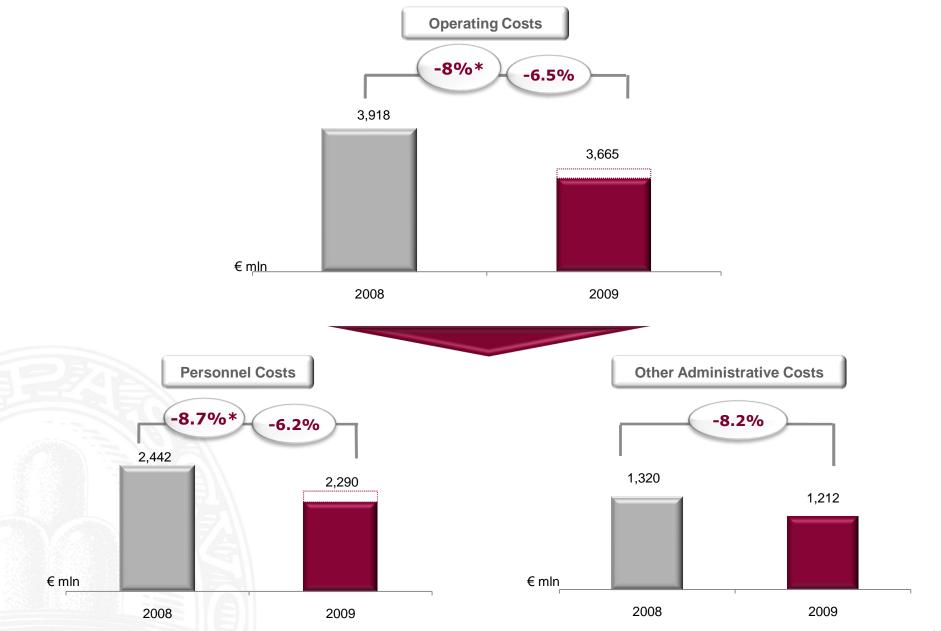
- €148mln of integration/restructuring costs in 2009,
   €120mln of which for personnel and €28mln IT and other
- 2008-2009 integration/restructuring costs: €470mln (€521mln including costs for branches improvement classified in Other Operating Income/Costs, 90% of BP target achieved)





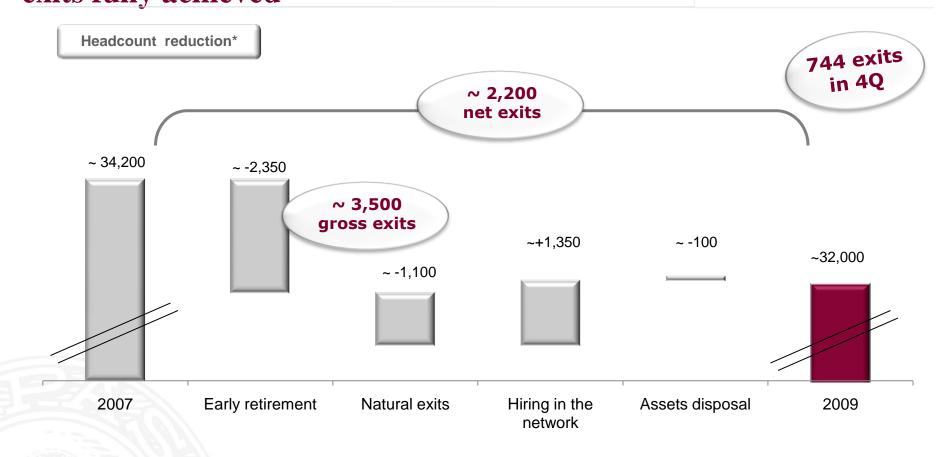






# Human Resources: 2011 BP target of 2,200 net exits fully achieved



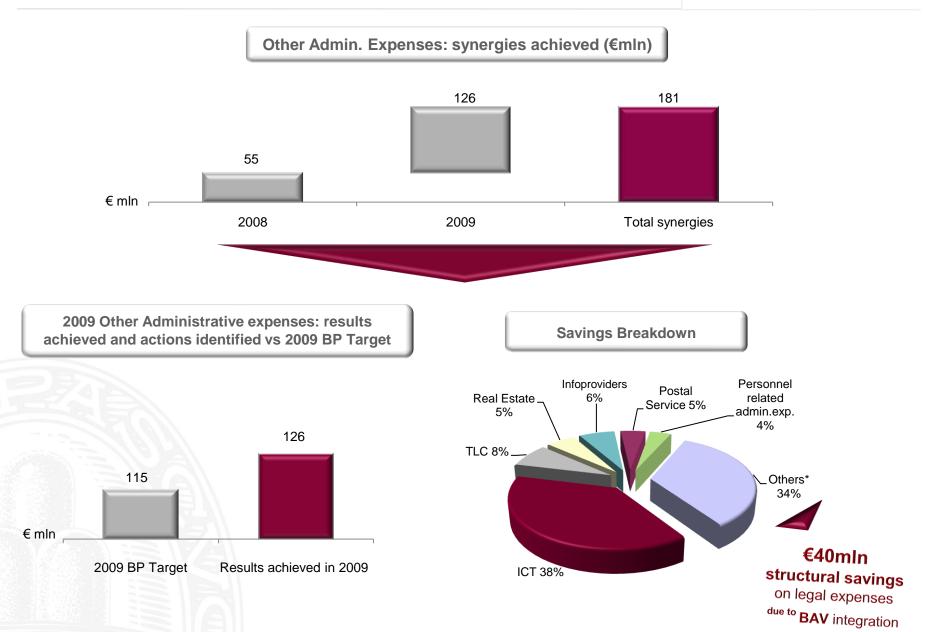


Net exits: target fully achieved, two years ahead of schedule

## Other Administrative Expenses: synergies

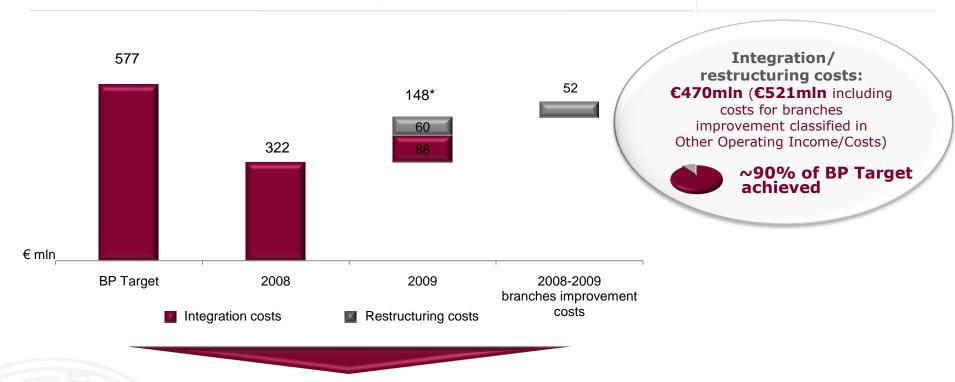
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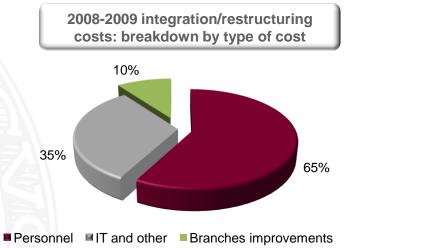




## **Integration/restructuring costs**



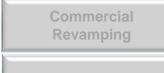




<sup>\*</sup> Including € 60mIn of restructuring costs (early retirement) classified as cost of personnel

## GRUPPO MONTEPASCHI

2009: Year of across-the-board restructuring



**Cost Control** 

"New Commercial Machine"

Risk and Capital
Management

- ✓ New service model for a better client relationship
- ✓ Bridging branches productivity gap:
  - Increase of productivity: +20% on average
  - BAV branches best performers
- ✓ Remarkable results of product companies :
  - **ANTONVENETA** : strong action on cost cutting (-14% QoQ) and good commercial momentum
    - **MPS** : €50mln net profit with revenues up 38% and strong cost containment (C/I -10%)
    - **MPS** : revenues +49%, C/I down 10% and market share increase (+14bps vs June 2009\*)
    - **MPS**:recovery flows at €556mln, +9%YoY

## New service model for a better client relationship

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2009 Results Presentation



**Network** 

**Customers** proximity

BAV Spin-off

Foot-print rationalization

Merger of



NTONVENETA BAM Banca Agricola Mantovana

New channels

the Multichannel platform infinita

MERGER OF

MPS

BANCA PERSONALE

To Integrate Offer and better capture

Synergies



Revamping product range

Culture of Innovation

MUTUO

"MPS PROTEZIONE"

"Premio cerchio as one of the best "New services"

"New services"

FINANZIARIO

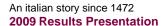
Best-in-class Offer



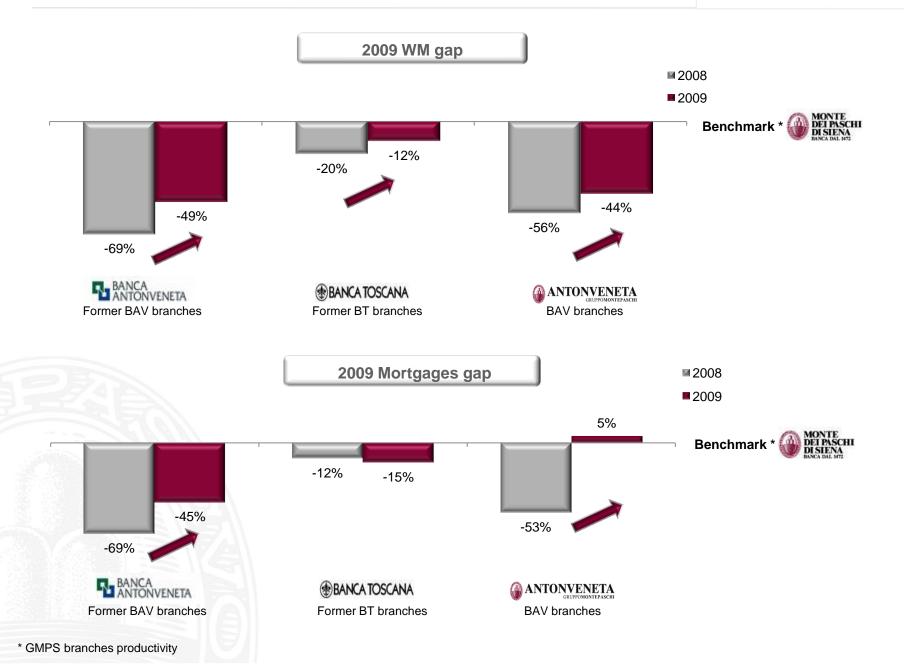


**Commercial Campaign** 

## Bridging branches productivity gap







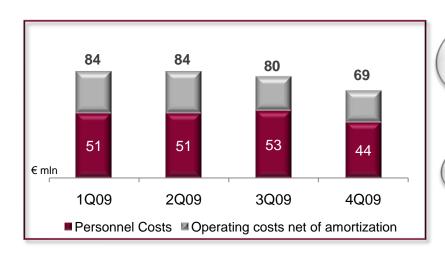
P&L (€ mln)

	2009
NII	396.5
Fees and other revenues	190.9
Total Revenues	587.4
LLP	121.9
Operating Costs	325.7
Net Profit (pre PPA)	150.1

Key performance indicators

	2009	
C/I	55.4%	
LLP	94 bps	

#### Focus on cost cutting



Early
Retirement
87 exits
€10mln costs

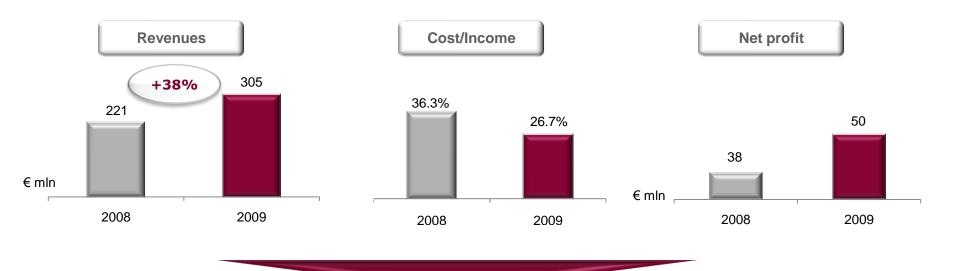
24,500 training days (~ 8 days/worker)

Commercial stocks and flows

+11,000 Net new customers

	2009	Growth (YoY)
Direct funding	€9 bn	+17%
Loans of which 63% Mortgages	€13 bn	Stable
Mortgages flows	€2.2 bn	+157%
<b>Gross Bancassurance flows</b>	€280 mln	+294%
Gross Wealth Management flows	€1.9 bn	+138%





**Recent Project Financing Deals** 









**Recent Capital and Bond issue deals** 

















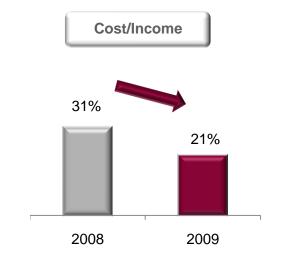














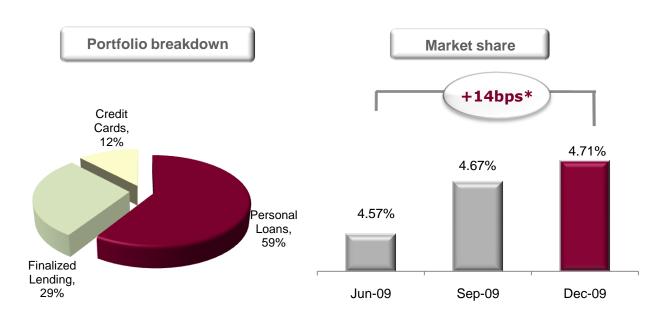
**Credit quality** 

Cost of credit: 343<sub>bps</sub>

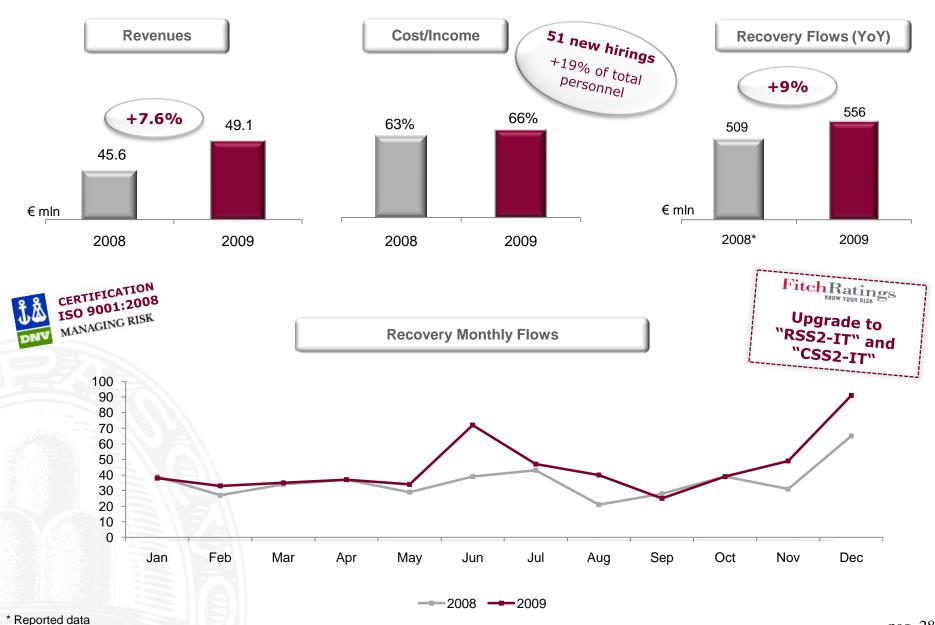
NPLs/Total Loans: 1.5%

**NPL** Coverage:

78% (+452bps vs 2008)









#### The merger rationale

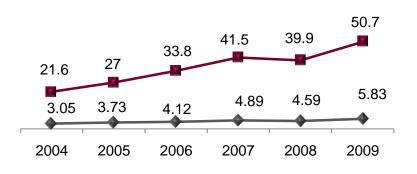




#### as dedicated business unit

□ Closer integration of the Financial Advisors Network with the traditional branch network channel, IT channels (Internet, Phone and Mobile Banking) and the Family Offices in an integrated multichannel logic to maximize Group internal synergies.

### **Key figures**







	MPS BANCA PERSONALE	2013E
Private Bankers	836	886
Funding ( <i>€mln</i> )	4,876	6,900
AuM ( <i>€mln</i> )	3,355	5,200
Clients	96.209	115.700
AuM/PB <i>(€mln)</i>	3.9	5.9



### GRUPPO MONTEPASCHI

2009: Year of across-the-board restructuring



**Management** 

### ✓ Asset quality under control:

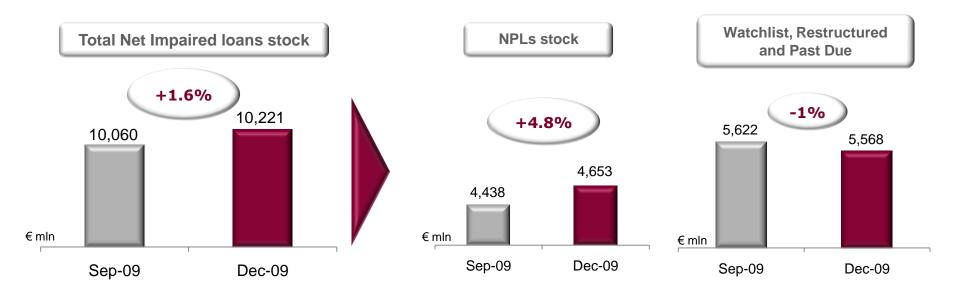
- Cost of credit: 96bps
- Impaired loans stock: +1.6% QoQ. More specifically: NPL stock +5% QoQ; Watchlist, Restructured and Past Due stock -1% QoQ
- +80bps increase in impaired loans coverage vs
   Sept 2009
- NPL flows in 4Q: -10% vs 4Q08
- Better quality of in performing loans portfolio: PD on new loans -74bps vs PD of repaid loans

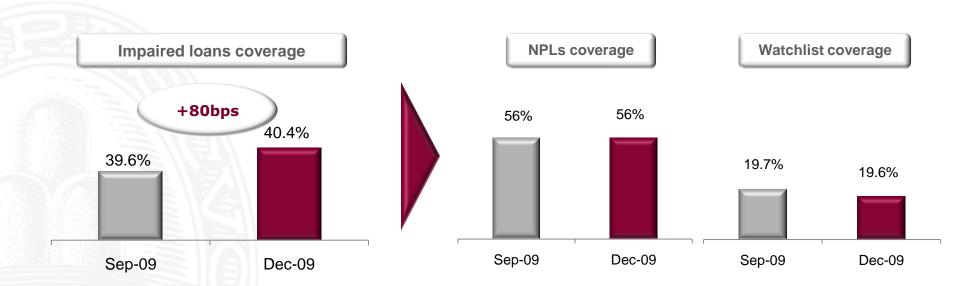
### ✓ Monitoring of capital position:

- Book Value at €17.2bn (of which €1.9bn T-Bond)
- Tier 1 Ratio at 7.5%; Total Capital Ratio at 11.9%

# Limited increase in impaired loans and good level of coverage



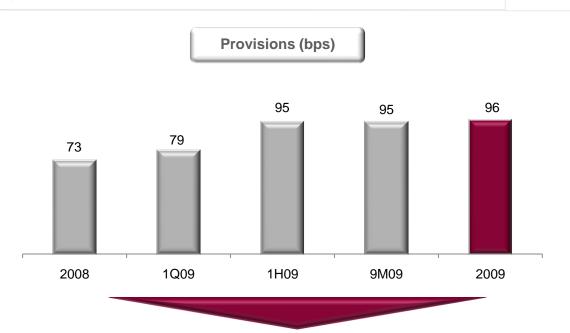


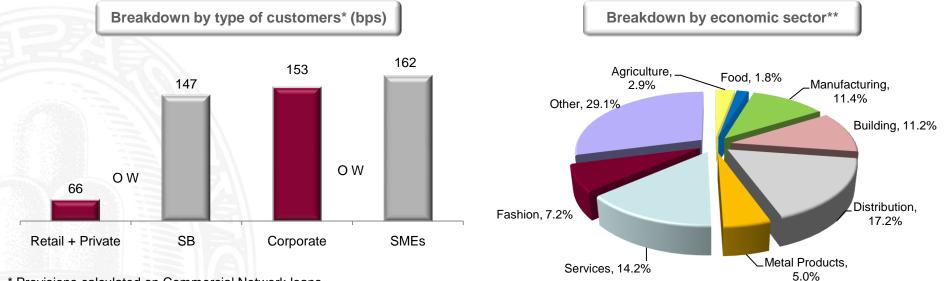


## Provisioning affected by market turmoil

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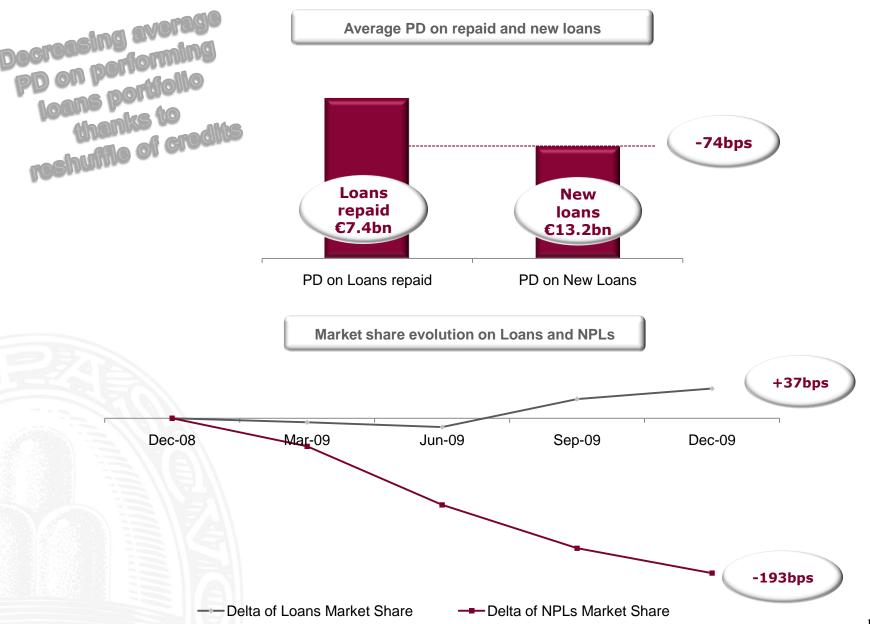
<sup>\*</sup> Provisions calculated on Commercial Network loans

<sup>\*\*</sup> Figures estimated on the basis of NPL flows

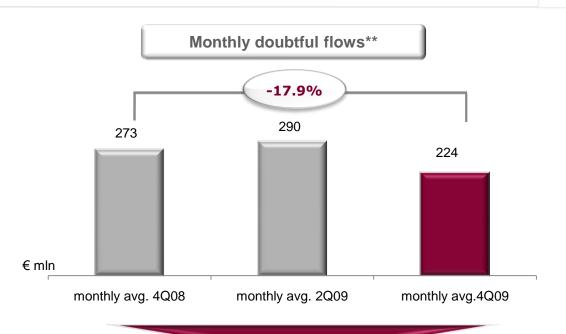
# Good quality of performing loans portfolio



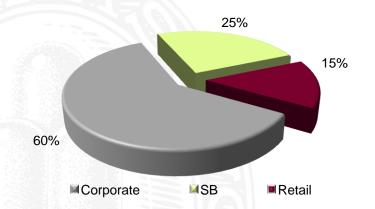








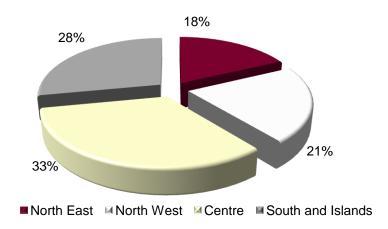




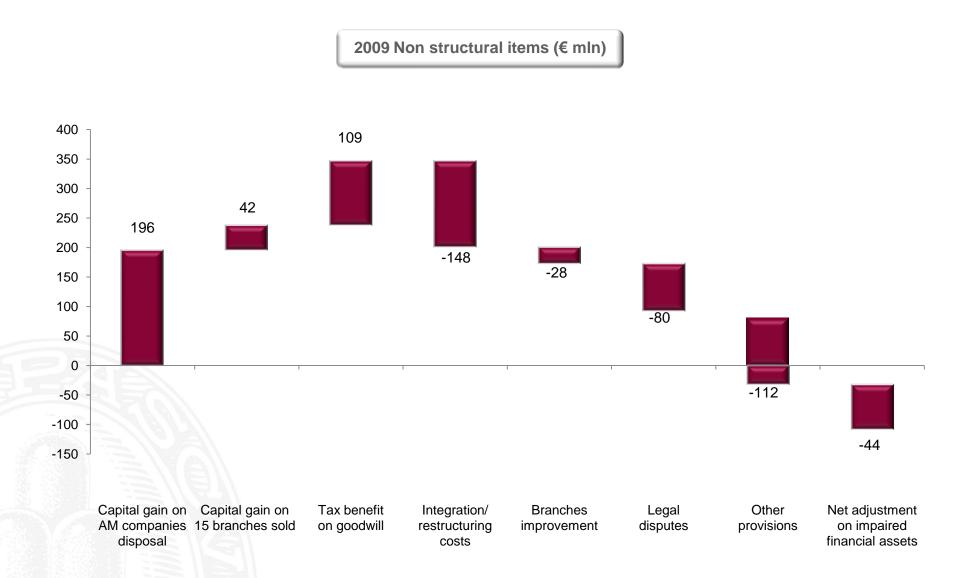
#### \* Watchlist and "under special administration"

\*\* Former MPS Capital Services and Biver

#### Doubtful flows: breakdown by geographical areas

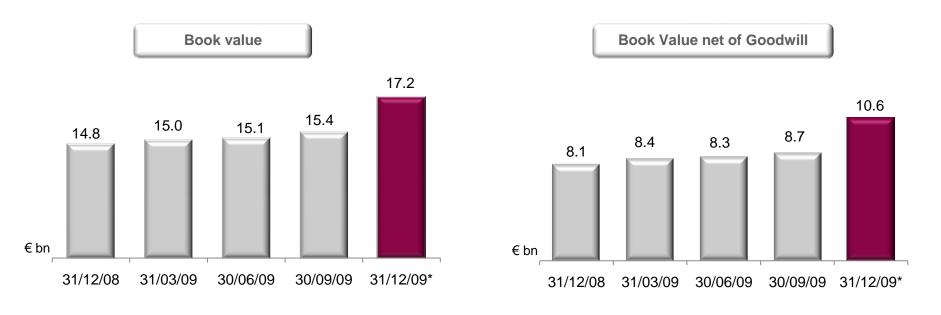


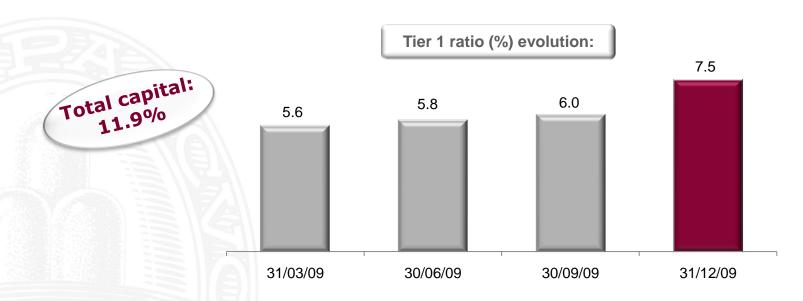




## **Monitoring capital position**







#### Core Tier 1 improvement (bps) from:

- □ +25bps from recent branches disposal to ISP and Carige to be finalized
- □ +45/50bps from AIRB introduction for BAV and Basel 2 floor at 85% under review from Bank of Italy
- □ Capital retained
- □ Capital generation from € 3bn Real Estate assets



"Chianti Classico" Project ongoing

683 Buildings

transferred to Perimetro Gestione Proprietà Immobiliari



"Salimbeni" Project



371 Instrumental Buildings:

Market Value

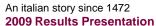
Sale of Non instrumental buildings through the network



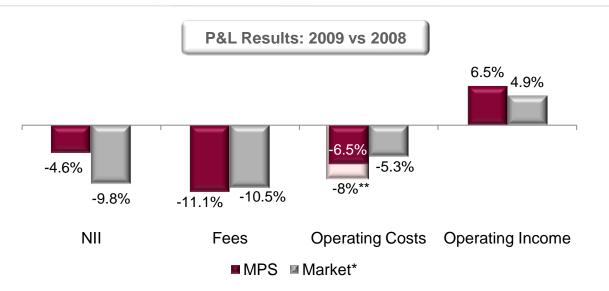
Market Value

266 non instrumental Buildings:

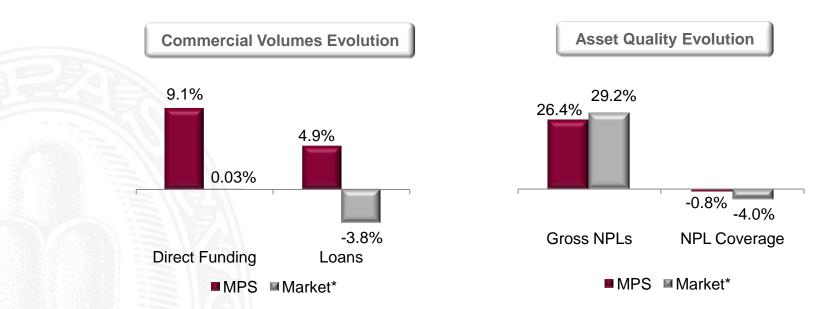
## Our results vs benchmark and guidelines







	Guidelines	Results
NII (YoY)	Better than -5%	-4.6%
Operating costs (YoY)	Start 2009: -3/-4% Mid 2009: revised in -4/-5%	-8%
LLP (bps)	Mid 2009: 105/110	96



<sup>\*</sup> The "Market" includes the three major players.

<sup>\*\*</sup> Net of € 60mln of early retirement one-off classified as cost of personnel.

# Fully met 2009 guidance

# **Guidelines for 2010**

- Ongoing commercial momentum
- Improving profitability in 1Q10 vs 4Q09
- Strong commitment to delivering on cost cutting
- Cost of credit expected to be below 2009 level
- Tier 1 ratio improving QoQ and YoY

# Thank you for your attention



Q&A



4Q09 and 2009 P&L (€mln)	2009	2009/2008	4Q09	4Q09/3Q09	4Q09/4Q08
Net Interest Income	3,638.4	-4.6%	889.6	-2.6%	-9.3%
Net Fees	1,893.2	-11.1%	465.7	-2.3%	-4.3%
Basic income	5,531.6	-7.0%	1,355.3	-2.5%	-7.6%
Trading	66.8	n.m.	-20.8	n.m.	-87.6%
Dividends and other revenues	108.9	n.m.	32.2	n.m.	n.m.
Total Revenues	5,707.3	-2.2%	1,366.8	-2.9%	8.1%
Operating Costs	-3,664.8	-6.5%	-1,029.1	16.3%	-2.4%
Personnel costs	-2,290.2	-6.2%	-614.8	9.1%	-5.8%
Other admin expenses	-1,211.6	-8.2%	-368.5	31.0%	0.7%
<b>Loan Loss Provisions</b>	-1,466.0	37.6%	-428.3	22.0%	1.0%
Provisions on financial assets	-44.1	n.m.	-12.2	35.3%	n.m.
Net Operating Income	532.4	-37.8%	-102.8	n.m.	-52.9%
Integration costs	-86.8	-73.0%	-54.8	n.m.	n.m.
Taxes	-101.7	n.m.	167.0	n.m.	n.m.
Gains from asset disposals	195.5	n.m.	0.2	n.m.	n.m.
Purchase Price Allocation	-134.2	n.m.	-31.0	n.m.	n.m.
Net income	220.1	n.m.	-181.3	n.m.	n.m.

## GRUPPOMONTEPASCHI

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Elisabetta Pozzi

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#### **Declaration**

In accordance with section 2, Article 154- bis of the Consolidated Law on Finance (TUF), the Financial Reporting Manager Daniele Bigi, declares that the accounting information contained in this presentation corresponds to documentary records, ledgers and accounting entries.

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