

MONTE DEI PASCHI DI SIENA BANCA DAL 1472

A Clear and Simple Commercial Bank, Revolving Around Customers, Combining Technology With Human Touch

Kepler Italian Financials Conference

Agenda

- A nationwide «clear and simple commercial bank»
- The 2024 2028 Business Plan
- The latest performance (3Q24 & 9M24 Results)

Historic franchise with a view to innovation

Scale

Franchise

Reach

Capabilities

€164bn

Total commercial savings(1)

Historic franchise with

~550 years of history

1.3k

Branches covering all Italian regions (6.6% m.s. nationwide(3))

BANCAWIDIBA

Digital platform with 566 financial advisors

€68bn

Net customer loans(2)

#1 in Tuscany (19.2% m.s.)
good ranking also in

Veneto (8.4% m.s.) and Lombardy (4.8% m.s.) (3)

127

Specialised client centres⁽⁵⁾

Strong and established wealth management partnerships (Anima, AXA)

€3.0bn

Operating income in 9M24

#5

Italian bank by Total Assets(4)

3.6m

Clients⁽¹⁾ (mainly retail and SME customers)

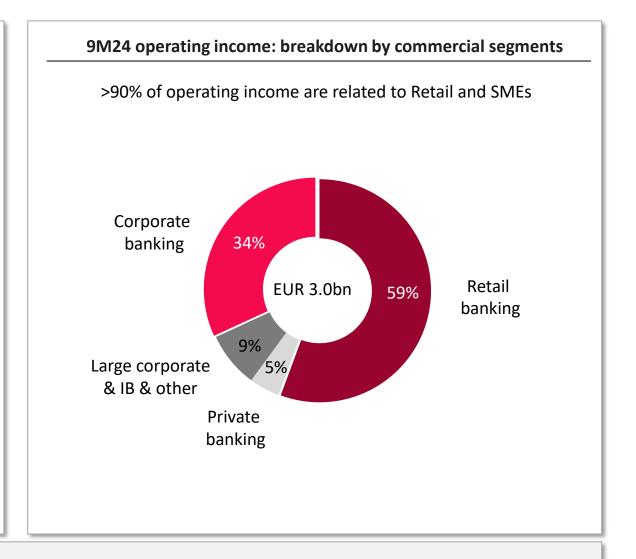
Proprietary platforms for Consumer Finance and Wealth Management effective distribution



A nationwide simple commercial bank

Market shares and GDP coverage⁽¹⁾

Ranked by % Italian GDP per area	% Italian GDP	Branches (#)	Market shares by Branches (%)	GDP Coverage	
North-West	33.3%	233	3.8%	1.3%	
Lombardia	22.8%	183	4.8%	1.1%	
Liguria	2.8%	17	3.0%	0.1%	
Valle d'Aosta	0.3%	2	3.0%	0.0%	
Piemonte	7.5%	31	1.9%	0.1%	
North-East	23.4%	289	5.3%	1.3%	
Veneto	9.3%	172	8.4%	0.8%	
Friuli Venezia Giulia	2.2%	32	5.6%	0.1%	
Emilia Romagna	9.1%	83	3.9%	0.4%	
Trentino Alto Adige	2.7%	2	0.3%	0.0%	
Center	21.1%	461	11.2%	2.4%	
Toscana	6.6%	288	19.2%	1.3%	
Umbria	1.2% 30		9.2%	0.1%	
Lazio	10.9%	109	6.6%	0.7%	
Marche	2.4%	34	5.4%	0.1%	
South & Islands	22.2%	331	7.4%	1.7%	
Calabria	1.8%	37	11.6%	0.2%	
Sicilia	5.0%	90	8.7%	0.4%	
Puglia	4.3% 78 8.3%		8.3%	0.4%	
Campania	6.1%	76	76 7.4%		
Abruzzo	1.8%	27	6.6%	0.1%	
Basilicata	0.8%	10	6.0%	0.0%	
Molise	0.4%	3	3.9%	0.0%	
Sardegna	1.9%	10	2.2%	0.0%	
Total	100%	1,314	6.6%	6.6%	



Best-in-class nationwide distribution network deeply rooted across the wealthiest regions in Italy



A path started two years ago

2022

F	e	b
2	02	22

Dec 2022

Aug 2023

	2022
✓	New CEO appointment
✓ ✓ ✓	New Business Plan Execution of merger of subsidiaries Pre-underwriting agreement signed for share capital increase
√	Agreement with trade union organizations on voluntary exits plan EUR 0.9bn NPEs disposal announcement
✓	EUR 2.5bn share capital increase completed
✓	Fitch rating upgrade by 1 notch
✓	Completion of over 4,000 voluntary staff exits, above BP target
✓	Effectiveness of merger with IT structure Consorzio Operativo
	2022

2023

\checkmark	Moody's rating upgrade by 2 notches
√	EUR 750mln Senior preferred bond issue
,	
✓	Effectiveness of merger with Capital Services and L&F
,	
✓	DBRS rating upgrade by 1 notch
✓	Moody's outlook improved to "positive"
\checkmark	2023 EBA EU-wide stress test positive results

Oct

Au	g
202	3

Dec 2023

- EUR 450mln Alken's claim rejected also by Court of Appeal
- Fitch rating upgrade by 2 notches
- New Moody's rating upgrade by 1 notch
- Placement of 25% MEF's share capital of BMPS
- P2G down to 1.15% from 2.5% and O-SII buffer at 0% (from 0.25%)
- Acquittal by Court of Appeal in Viola/Profumo case
- Returning to dividends after 13 years

2024

- EUR 500mln Senior preferred bond issue
- Placement of 12.5% MEF's share capital of BMPS
- DBRS rating upgrade by 2 notch and outlook improved to "positive"
- EUR 750mln Covered bond issue
- New Moody's rating upgrade by 1 notch
- York's claim rejected in first appeal
- EUR 750mln Social European Covered bond issue
- 2024-2028 New Business Plan
- Dividend payout at 75% on pre tax profit
- New Fitch's rating upgrade by 1 notch

2024



Acquittal by supreme court in Vigni/Mussari case

EUR 500mln Senior preferred bond issue

EUR 0.2bn NPEs disposal

... allowing the Bank to reach/surpass 2026 Business Plan in less than two years...

Selected P&L Items (€m)	2026E Target (2022-2026 Business Plan)	Actual Results (2023A, if not otherwise stated)	
Operating Income	3,286	3,797	✓
Operating Costs	(1,885)	(1,843)	✓
Gross Operating Profit	1,401	1,954	✓
Pre-tax Profit	909	1,231 ⁽¹⁾	✓
Selected KPIs			
Cost / Income Ratio	57%	49%	✓
Cost of Risk	<50bps	57bps	~
Net NPE Ratio	1.4%	2.4% (2Q-24)	~
CET1 Ratio	15.4%	18.1% (2Q-24)	✓
RoATE ⁽²⁾	8.7%	14.5% ⁽³⁾	✓
Pay-out Ratio	30% on 2025-26 Net Profit	~25% (2023A) ⁽³⁾ / ~75% (2024E) ⁽⁴⁾	✓
Since 2022 BMPS has also improved its rating	Moody's ⁽⁵⁾ from Caa1 Stable to Ba2 Stable	Fitch ⁽⁶⁾ from B Evolving to BB+ Positive	DBRS ⁽⁷⁾ Morningstar from B (high) Stable To BB (high) Positive



... thanks to the successful implementation of launched initiatives

Achieve business model **Strategic** Pillars of Build a solid 2022-2026 and resilient

sustainability

balance sheet

Tackle the

legacy issues

Selected Initiatives

Selected Highlights

- Simplify Group structure
- Optimise and redeploy workforce
- Implement highly rigorous and disciplined G&A cost management
- Develop an advanced household financing offering
- Reduce and proactively manage NPE stock also via disposals
- Align underwriting to new business lending priorities
- Reduce ECB funding "dependency" and maintain a strong liquidity position throughout the Business Plan
- Achieve sustainable CET1 position with sizeable capital buffer vs. SREP

- Completed successful merger of subsidiaries
- ~4k voluntary FTE exits through "Solidarity Fund"
- Significant rationalisation of Non-HR costs, notwithstanding strong inflationary pressure
- Implemented BMPS in-house consumer finance platform

- Maintain an adequate provisioning level against legal risks
- Implement determined and clear data-driven approach in managing extraordinary legal claims, in particular extraiudicial ones

- ✓ Sold >€1bn of NPEs, above levels envisaged in the Business **Plan,** while strengthening workout and destocking capabilities
- **Set-up of dedicated Retail Underwriting Unit**
- Reduced reliance on ECB funding, well below the Business Plan target for 2024
- Best-in-class CET1 ratio across the Italian banking sector, above 18%
- Addressed legal risks legacy, resulting in massive downgrading, refocusing towards an "ordinary management" approach



Business

Plan

Agenda

- A nationwide «clear and simple commercial bank»
- The 2024 2028 Business Plan
- The latest performance (3Q24 & 9M24 Results)

Business Plan 2024-2028

A clear and simple commercial Bank, revolving around customers, combining technology with human touch



Enrich business model sustainability
through enhancing and innovating initiatives,
underpinned by digitalisation and new technologies,
leveraging our strong historic franchise and talented people
driven by our ESG culture



The evolution of BMPS' journey is rooted in our strategic clarity on enhancing and innovating initiatives

Vision A clear and simple commercial Bank, revolving around customers, combining technology with human touch **Evolution of fee-based proposition** New dedicated service models for value-added activities **Enhancing & Enhancement of household lending solutions and development of new verticals for SMEs Innovating Initiatives** Platform revamp and optimisation Zero-based approach to risk **Our Talented and Digitalisation and Innovation Our Historic Franchise and Brand Enablers Committed People** via New Technologies **Driven by Our ESG Culture**



BMPS 2024-2028 Business Plan key strategic initiatives

Enhancing and innovating initiatives

Key actions

Digital and technological enablers & accelerators

• Further enhancement of Athena platform's functionalities

Key financial

Evolution of fee-based proposition

- Enhancement of wealth management advisory capabilities
- Innovation of non-life insurance offering
- Build-up of Widiba platform at scale
- Strengthening fee-based proposition for corporate clients

New dedicated service models for value-added activities

- New Upper Affluent segment with appointment of dedicated RMs
- New "Wealth Management Center & Advisory"
- Tailored customer journeys across multi-channels with evolved role of branches and "face-to-face" interactions vs. digital channels

 Development of Advanced Analytics and Artificial ~€260mm increase in total fees over 2004-28E, of which ~€185mm in Wealth Management & • Use of digital / hybrid channels enhancing role of "face-to-**Protection fees**

Enhancement of household lending solutions and development of new verticals for SMEs

- Upgraded proposition for household, with focus on mortgages
- Acceleration in consumer finance
- Specialised Agrifood and Green Energy Verticals for SMEs
- Digitalisation of guaranteed and subsidised finance platform
- "Fast-lending" for microbusinesses and digital factoring for SMEs

 Enhanced digital mortgage journey (e.g. automated processes)

Web collaboration and remote advisory tools

- Enriched scoring system through Advanced Analytics for consumer finance
- Direct digital work-flow with corporate clients' systems (e.g. pre-scoring processes, credit approval)

Evolution of NII (decrease of ~€80m over 2024-28E) with new lending priorities / volumes growth mitigating expected rates contraction dynamic

Platform revamp and optimisation

- Continuation of strong trajectory in G&A discipline
- New central dedicated unit for "project governance"
- Optimisation of "cost-to-serve" via digitalisation
- Strengthening of IT infrastructure
- Natural generation change of the workforce

- Advanced Analytics enabled cost and investment governance
- Digital automation of back-end activities
- Digital / hybrid channels

Intelligence tools

face" interactions

Advanced CRM system for Widiba

Enhancement / upgrade of network services, hardware and

Operating expenses at ~€2.0bn in 2028 (vs. ~€1.9bn in 2024E), with initiatives partially offsetting impact of labour contract renewal, inflation and transformation costs

Zero-based approach to risk

- Strengthened credit underwriting
- Enhancement of monitoring and early warning systems
- Acceleration of credit recovery framework
- Proactive management of NPEs also via disposals

- Algorithmic capabilities for retail credit origination
- Adoption of Al-enabled scoring systems
- Advanced Analytics technologies

Cost of risk from ~54bps in 2024E to ~44bps in 2026E and ~34bps in 2028E



Updated Financial Targets Recap

	2024E	2026E	2028E	24-26E	24-28E
Selected P&L Items (€m)				CAGR	CAGR
Operating Income	3,840	3,844	4,056	0.1%	1.4%
Operating Costs	(1,868)	(1,967)	(2,034)	2.6%	2.2%
Gross Operating Profit	1,972	1,878	2,022	(2.4%)	0.6%
LLPs ⁽¹⁾	(421)	(353)	(280)	(8.4%)	(9.7%)
Net Operating Profit	1,551	1,525	1,742	(0.8%)	2.9%
Pre-tax Profit ⁽²⁾	1,300	1,420	1,657	4.5%	6.2%
Selected KPIs				Δ	Δ
Cost / Income Ratio	49%	51%	50%	2.5pts	1.5pts
Cost of Risk (bps)	54bps	44bps	34bps	(9bps)	(20bps)
Gross NPE Ratio	4.5%	4.3%	3.7%	(0.2pts)	(0.7pts)
NPE Coverage	49.0%	51.9%	54.8%	2.9pts	5.8pts
CET1 Ratio	18.1%	18.1%	18.5%	0.0pts	0.5pts
Stated RoATE ⁽³⁾	12.4%	12.2%	13.3%	(0.2pts)	0.9pts

Sustainable revenues with improved mix

Enhanced structural efficiency at operating level

Sustained improvement in risk profile

Strong capital and sound liquidity

Sustainable profitability throughout the plan

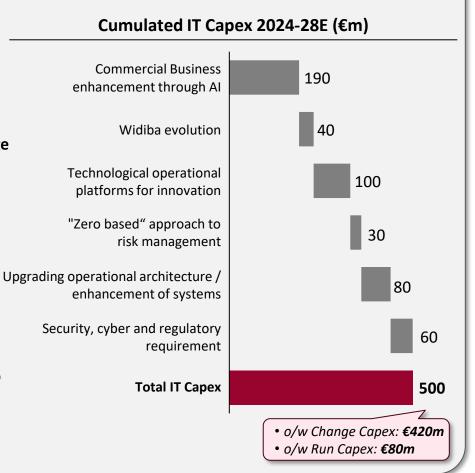


Financial Targets underpinned by a comprehensive investment plan to introduce innovations and new technologies

Technology Innovation Strategy Highlights

• **€500m plan** of Capex over the 2024-28E period, of which €420m Change Capex

- Annual average of Change Capex over 2025-2028 more than 2.6x the annual average for 2022-2023
- Adoption of best-of-breed approach, focusing IT resources on higher-impact activities and high-returns projects, while leveraging market solutions for lowvalue components
- Recurring sustained profitability allows BMPS to finance any further investment needs beyond 2028



Focus on Key Initiatives



Evolution of digital channels proposition, including
Digital Branch and Modular Platform for Enterprises,
enabling 100% self-experiences as well as comprehensive
remote capabilities, seamlessly integrated
with physical channels



Development of Advanced Analytics modelling to deliver proactive and customised commercial offering as well as to identify "hidden" value clients, across key areas such as wealth management (e.g. Athena platform), consumer finance and protection



100% digital journeys and optimised customer experiences for key products such as household mortgages with automated assessment processes, near-real-time monitoring and shortened "time-to-decision"



Algorithmic "skills" center for retail credit origination leveraging advanced Al-enabled scoring and innovation of early management workflow platform (also though Advanced Analytics)

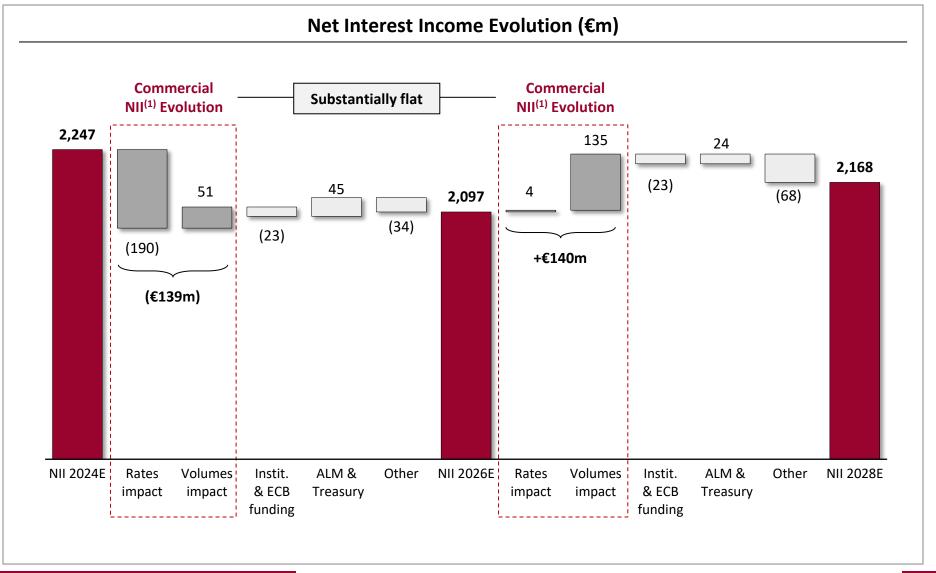


Security and performance by design, also through infrastructure modernisation and upgrade of hardware / licenses



Focus on Net Interest Income

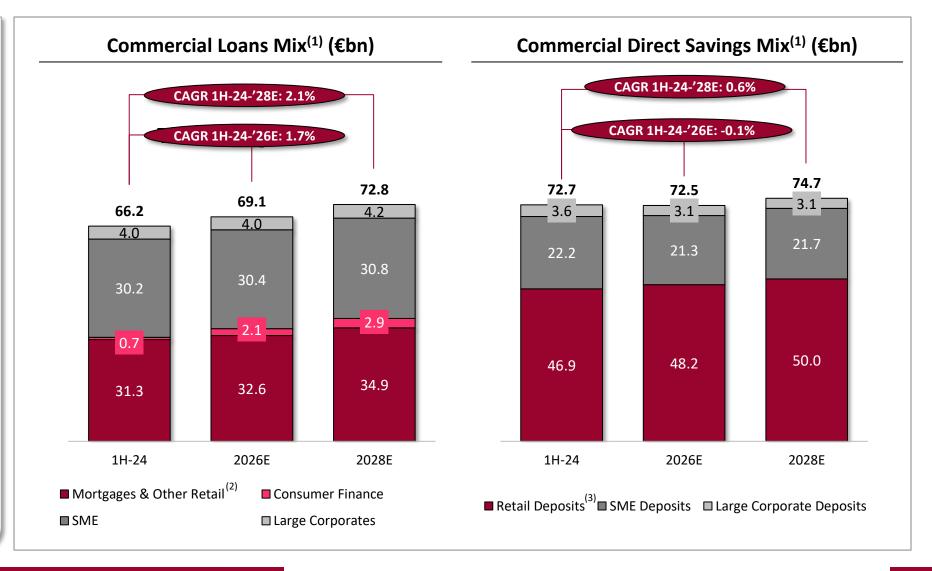
- Net interest income component related to commercial activities⁽¹⁾ negatively impacted by expected rates dynamics (over the period 2024-26E), to be offset by the envisaged commercial volumes growth following new lending priorities (especially over the period 2026-28E)
- The combination of increase in institutional funding coupled with progressively reduced reliance on ECB funding expected to result in slightly higher net interest expenses for these components
- Envisaged net positive contribution of ALM & Treasury activities





Focus on Commercial Volumes

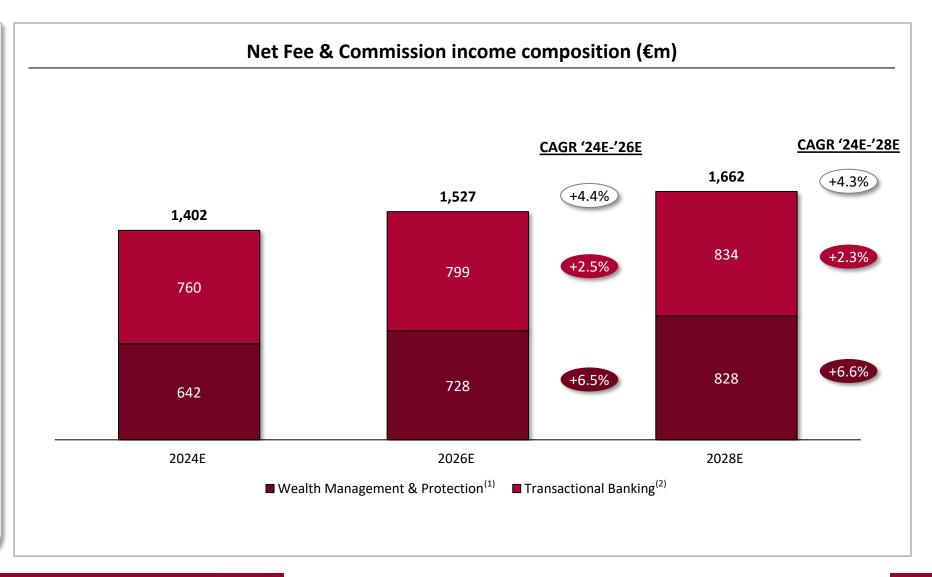
- Commercial loans stock projected to grow at 2.1% CAGR over the period 1H24-28E, driven by the planned commercial initiatives with regards to household lending and new verticals for SMEs
- Commercial direct savings projected to grow at 0.6% CAGR over the period 1H24-28E, mainly driven by increase in retail deposits over the period





Focus on Net Fee & Commission income: evolution and breakdown

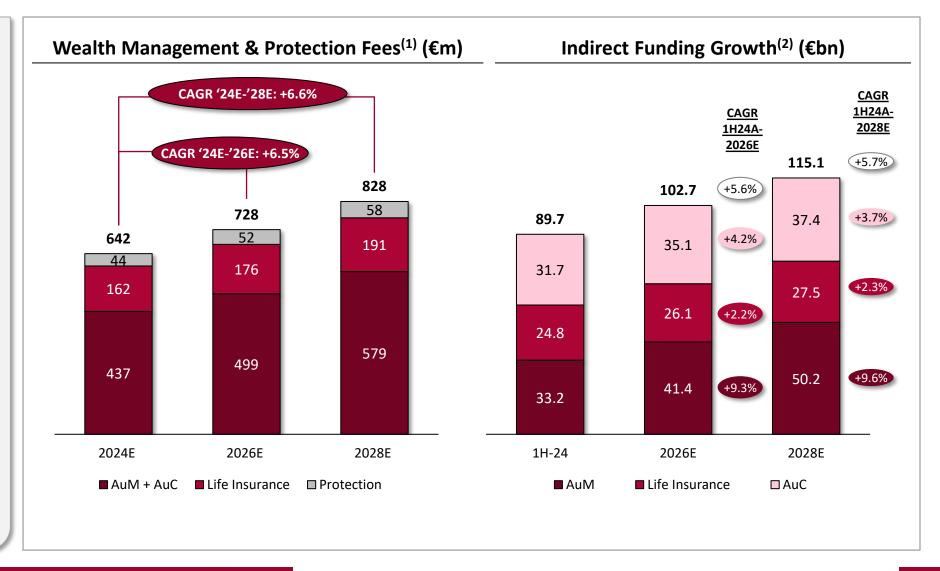
- Growth in net fee & commission income at +4.3% CAGR over the period 2024-28E driven by both:
 - Wealth Management & Protection (AuM, AuC, Life Insurance and Protection) growing at a +6.6% CAGR
 - Transactional Banking fees growing at a +2.3% CAGR





Focus on Net Fee & Commission Income: evolution of Wealth Management & Protection Fees

- Projected sustained growth in wealth management & protection fees (+6.6% CAGR over the period 2024-28E), driven by:
 - Envisaged indirect funding growth at +5.7% CAGR 1H24-28E, as a result of commercial focus coupled with expected positive impact of market performance
 - Shift in penetration from AuC into AuM + Life insurance (from ~65% to ~68%) supported by combination of strategic initiatives coupled with expected lower rates environment





Focus on Net Fee & Commission Income: build-up of Widiba's platform at scale

Growth of network and channels

- Accelerated recruiting of financial advisors (mainly mid-sized, but also some with large portfolios), focusing on geographic areas with higher potential
- Evolution of digital channels (e.g., App) in line with the best practices and enhancement of digital marketing, with targeted investments to accelerate acquisition

New service models

- Creation of a **new service model** with remote RMs to develop "self" clients
- Distinctive value proposition (e.g., product, brand) for "Private" segment

Product and service offering

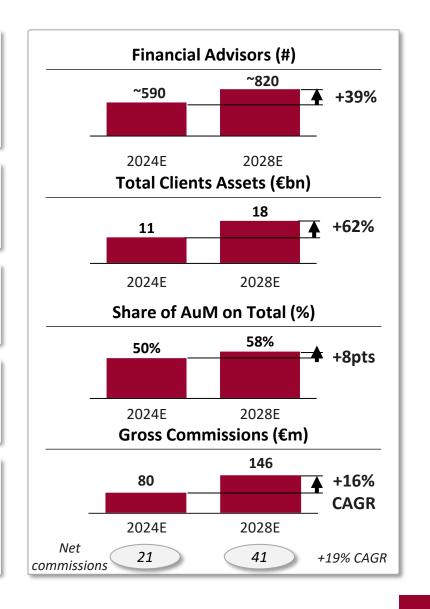
 Expansion of product range (e.g., alternatives, bancassurance, certificates) and enhancement of advisory services in order to accelerate conversion of direct deposits into AuM/ AuC

Synergies with BMPS

- Enrichment of Widiba's product offering leveraging synergies with BMPS also thanks to the recently developed "Wealth Management & Advisory Center"
- Strengthened geographic footprint, leveraging synergies with BMPS network

Enhancement of innovation

- Enhancement of evolved CRM skills thanks to adoption of Advanced Analytics to identify higher potential clients and generate leads for advisors and RMs
- Creation of an «innovation lab» to identify and seize **innovation opportunities** in the relationship between clients and advisors, enabled by new technologies





Embedding Value Distribution and Creation in our Proactive Capital Management Strategy

2024E Guidance

~€1.3bn Pre-tax Profit 75% Pay-out Ratio⁽¹⁾

(vs. ~25% in 2023)

>€950m Cash Dividend ~18% CET1 Ratio

2025-28E Projected Capital Evolution

Assuming for illustration purposes cash dividends in line with 2024E⁽²⁾

CET1 ratio projected above 18% over 2025-28E

Not yet reflecting the benefit at CET1 level of "off-balance sheet" and "on-balance sheet" tax losses carry forward DTAs (<u>~€2.4bn</u> at the end of Business Plan), to be fully captured progressively after 2028E

Strategic Capital Allocation Optionality

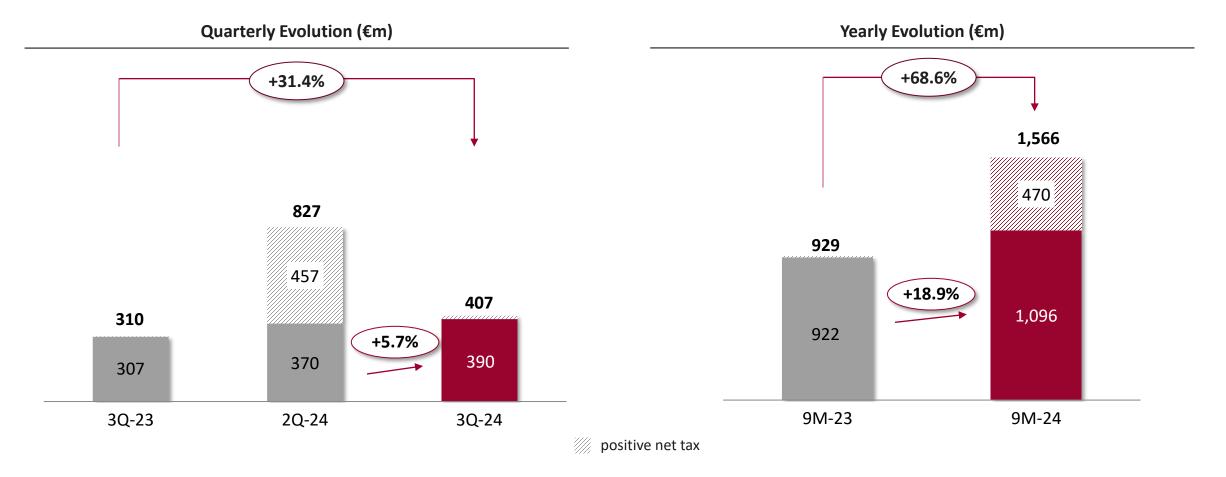
Significant strategic optionality to pursue value-accretive alternatives, in light of projected excess capital in excess of €2bn over 2025-28E (post illustratively assumed cash dividend distributions) vs. 14% CET1 ratio management target



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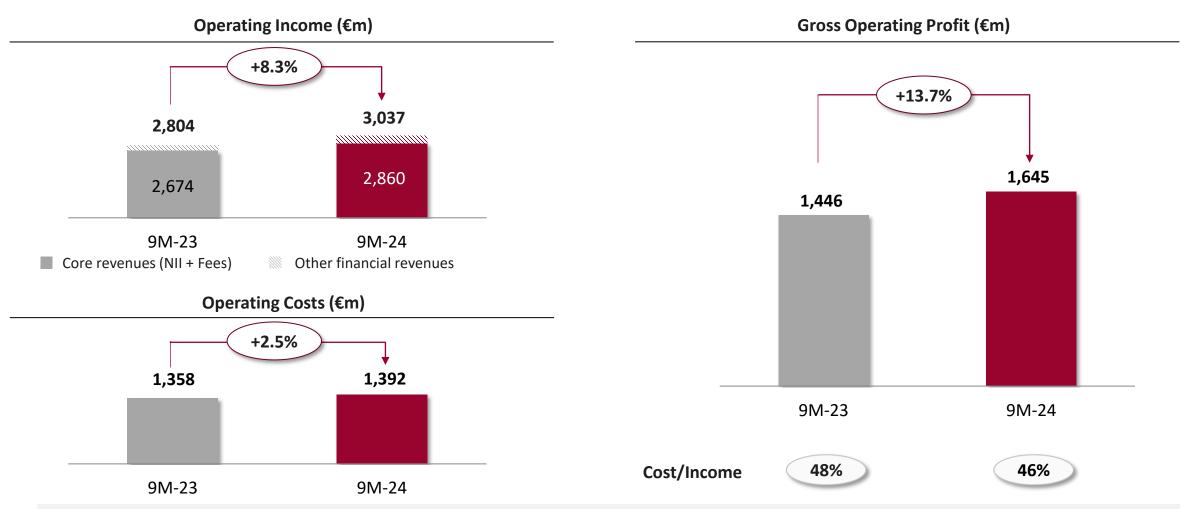
Net Profit



- 9M-24 net profit at €1,566m, up +68.6% y/y, including €470m of positive net tax
- 3Q-24 net profit at €407m, up +5.7% q/q on comparable basis



Gross Operating Profit



- 9M-24 gross operating profit above €1.6bn, up +13.7% y/y, driven by revenue growth +8.3% y/y and effective cost management leading to +2.5% y/y despite salary growth impact
- 9M-24 cost/income ratio at 46% reduced from 48% in 9M-23



Net Customer Loans

Net Loans (1) (€bn)

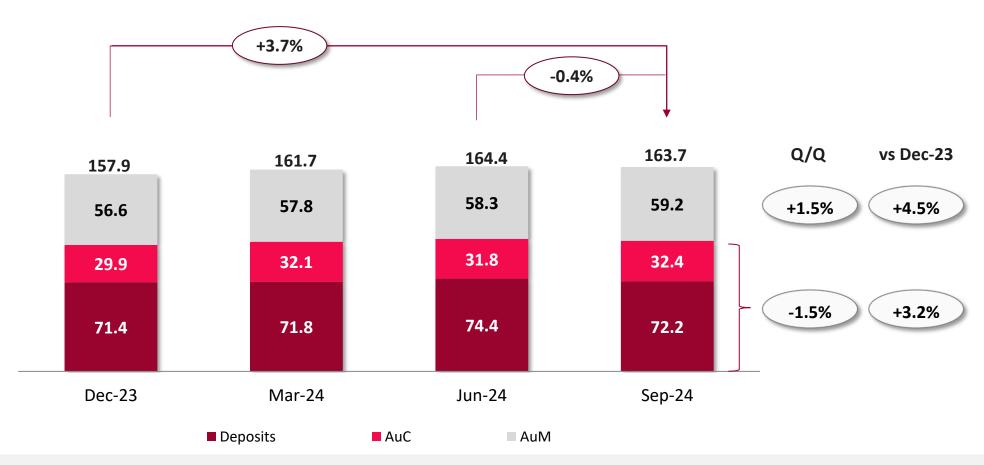


Net customer loans volumes dynamics reflecting market trend



Total Commercial Savings

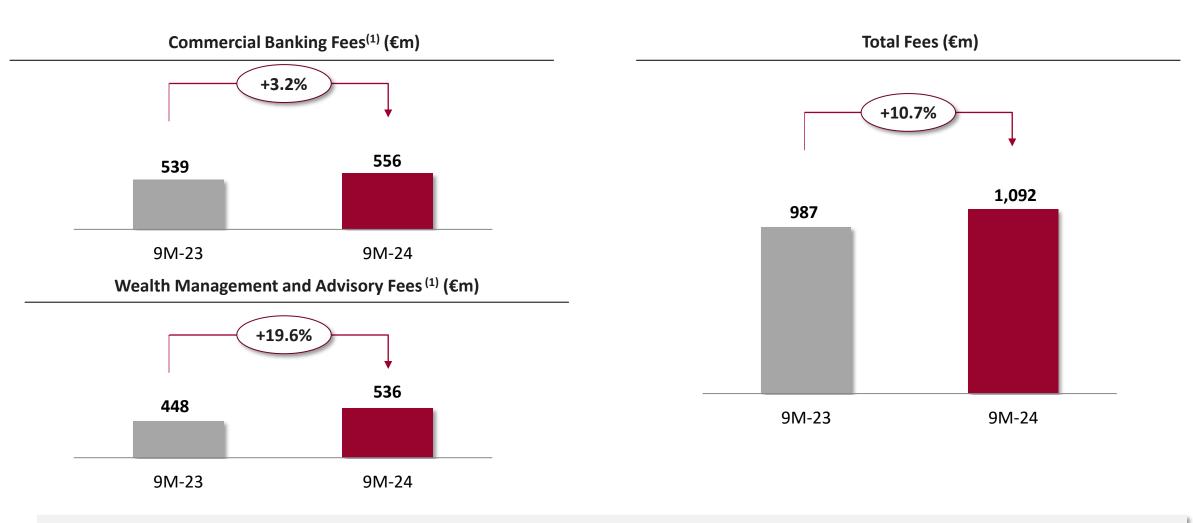
Total Commercial Savings(1) (€bn)



Total commercial savings increased by €+5.8bn since Dec-23 and almost stable q/q, with a shift from deposits to AuM/AuC, in line with Business Plan strategy



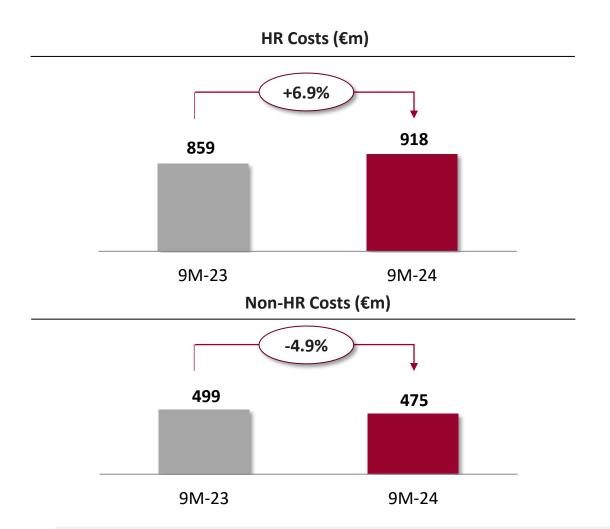
Net Fee and Commission Income



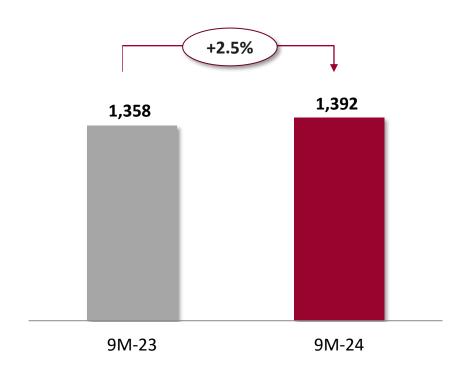
9M-24 total fees at €1,092m, up +10.7% y/y, thanks to almost +20% y/y growth in wealth management and advisory fees, with a positive dynamics also in commercial banking fees (+3.2% y/y), reaffirming the strength and the potential of the network



Operating Costs





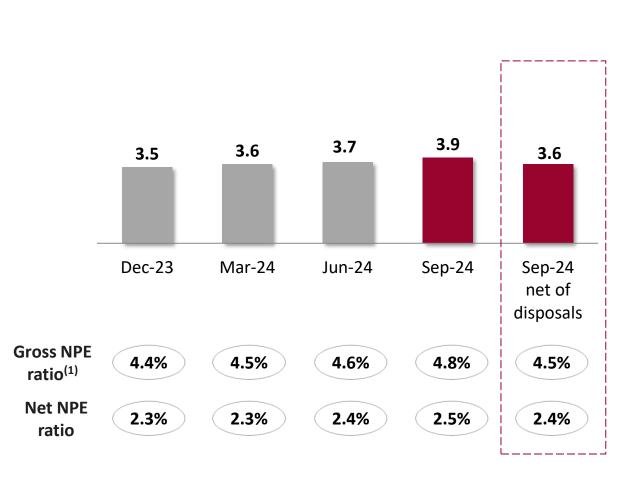


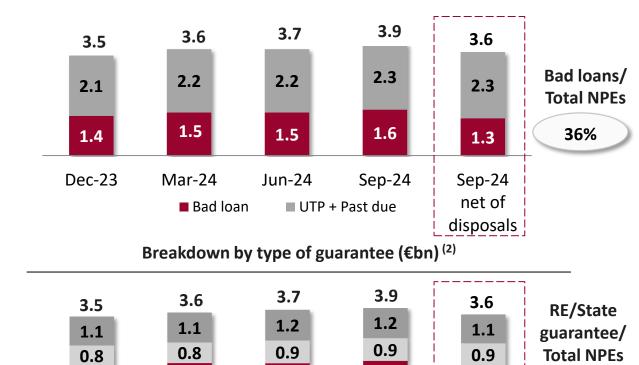
9M-24 operating costs at €1,392m (+2.5% y/y), with ongoing optimization of non-HR costs (-4.9% y/y) partially offsetting the impact of 2023 labour contract renewal on HR costs (+6.9% y/y)

Gross NPE Stock



Breakdown by Category (€bn)





1.8

Sep-24

Unsecured

1.6

Sep-24 net of

disposals

- Gross NPE stock proforma at €3.6bn, net of EUR 0.3bn portfolio disposal, with economic impacts already reflected in nine-month financial data
- Gross NPE ratio proforma at 4.5% and Net NPE ratio proforma at 2.4%



1.7

Jun-24

■ Secured (State)

1.7

Mar-24

1.6

Dec-23

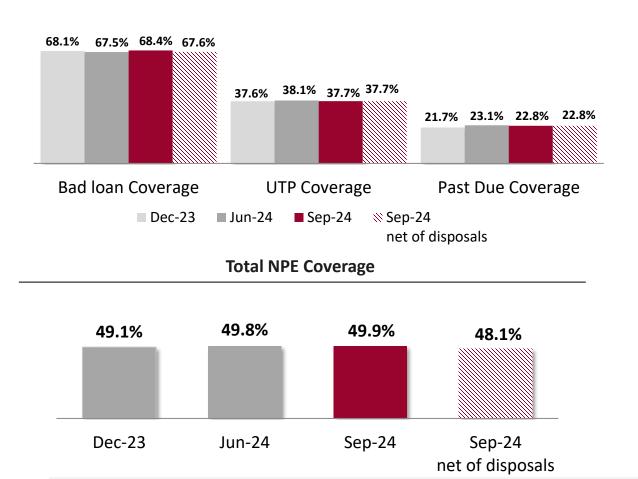
■ Secured (RE)

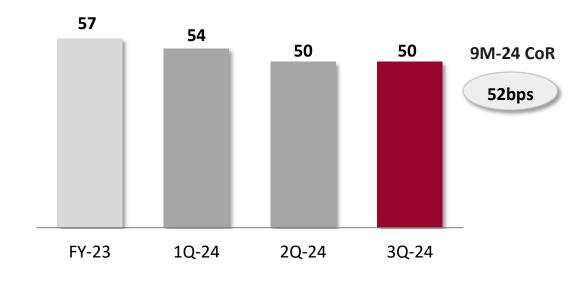
70%

Coverage and Cost of Risk

NPE Coverage Breakdown

Cost of Risk (bps)

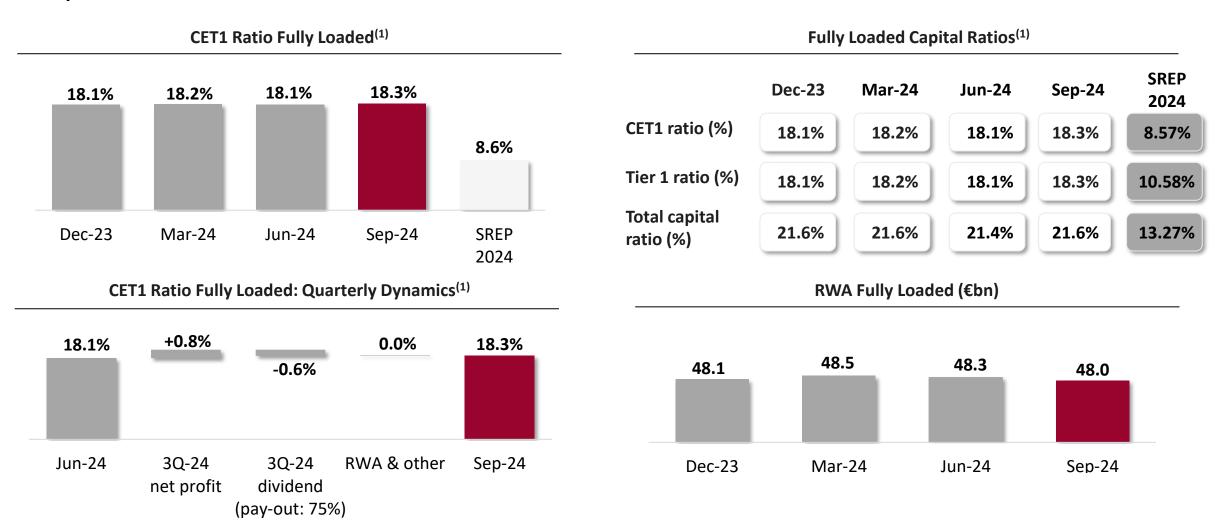




- Cost of risk at 50bps in 3Q-24, 52bps after 9 months, in line with 2024 guidance
- NPE coverage proforma at 48.1%, after EUR 0.3bn NPE disposal



Capital



- CET1 FL ratio at 18.3%, including net profit of the period, net of dividends with a payout ratio of 75% of the pre-tax profit
- Buffer on Tier 1 ratio around 780bps



Conclusions

- ~€1.6bn net profit after 9 months, up by +68.6% y/y, confirming sustainability of results
- Gross operating profit up +13.7% y/y, with boosted WM fees +19.6% y/y driving revenues increase +8.3% y/y
- Healthy growth of total commercial savings, up by €5.8bn since the beginning of the year
- Proactive management of cost risk, at 52bps in line with guidance, disposal of €0.3bn NPE portfolio
- Further organic capital generation with CET1 FL ratio at 18.3%, including net profit of the period, net of dividends with a payout ratio of 75% of the pre-tax profit

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